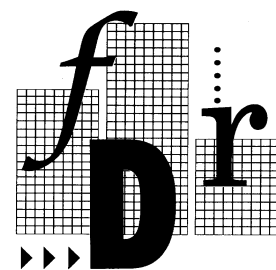# Fleming College

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COURSE OUTLINE USER FEEDBACK SURVEY SUMMARY REPORT - FALL 2014

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December 2014

FLEMING DATA RESEARCH

Background

In November 2014, Fleming Data Research (FDR) was contacted by David Baker, Business Analyst, Academic Operations, to assist in the administration of a survey to obtain faculty feedback about the Course Outline system.

Methodology

Nature of Sample

The population for this survey included more than 300 faculty members at Fleming College in the Fall of 2014.

A web-based survey was designed by FDR in collaboration with David Baker. An email containing a link to the web-based survey was sent to faculty on November 17th, 2014.

Sample Size and Limitations

Survey responses were processed on December 2nd, 2014. A total of 43 responses were received. Any blank or identifiable duplicate responses were removed for a total of 37 responses. The following is a summary of responses by question for those 37 responses.

Due to rounding of percentages, the total percentage of responses for some questions may be slightly higher or lower than 100%.

COURSE OUTLINE USER FEEDBACK SURVEY (*N = 37)*

The purpose of this survey is to obtain faculty feedback about the existing Course Outline system and potential areas for enhancement in the upcoming year.

The survey will take approximately 5 to 10 minutes to complete. Your responses are confidential and will go to Fleming Data Research for processing.

This is your opportunity to provide feedback on the Course Outline system as a whole.

1. Please indicate your level of agreement with the following statement:

    I have noticed an improvement in the Course Outline system since it was launched in December 2013. *(N=37)*

N	**%**	
3	8%	= Strongly Agree
14	38%	= Agree
7	19%	= Neither Disagree nor Agree
9	24%	= Disagree
4	11%	= Strongly Disagree

2. Do you have any feedback on the various improvements made to the Course Outline system since it was launched in December 2013? *(N=19)*

    [REDACTED]

3. Have you attended a Course Outline **training session**? *(N=37)*

N	**%**	
28	76%	= Yes
6	16%	= No *(Go to Question 6)*
3	8%	= I was not aware of Course Outline **training sessions** *(Go to Question 6)*

4. Please indicate your level of agreement with the following statement:

    I found the Course Outline **training session** to be useful. *(N=28)*

N	**%**	
5	18%	= Strongly Agree
16	57%	= Agree
3	11%	= Neither Disagree nor Agree
2	7%	= Disagree
2	7%	= Strongly Disagree

5. Do you have any comments about the Course Outline **training session?** *(N=15)*

    [REDACTED]

6. Have you used the Course Outline **training documentation?** (Click here to view) *(N=37)*

N	**%**	
22	60%	= Yes
7	19%	= No *(Go to Question 9)*
8	22%	= I was not aware of **training documentation** *(Go to Question 9)*

7. Please indicate your level of agreement with the following statement:

    I found the Course Outline **training documentation** to be useful. *(N=22)*

N	**%**	
0	0%	= Strongly Agree
10	46%	= Agree
8	36%	= Neither Disagree nor Agree
3	14%	= Disagree
1	5%	= Strongly Disagree

8. Do you have any comments about the Course Outline **training documentation**? *(N=9)*

    [REDACTED]

9. Have you used any of the Course Outline **reports**? *(N=37)*

N	**%**	
10	27%	= Yes
10	27%	= No *(Go to Question 12)*
17	46%	= I was not aware of any Course Outline **reports** *(Go to Question 12)*

10. Please indicate your level of agreement with the following statement:

    I found the Course Outline **reports** to be useful. *(N=10)*

N	**%**	
2	20%	= Strongly Agree
5	50%	= Agree
2	20%	= Neither Disagree nor Agree
1	10%	= Disagree
0	0%	= Strongly Disagree

11. Are there any additional Course Outline **reports** not currently available that you would find useful? *(N=4)*

    [REDACTED]

12. Please indicate your level of agreement with the following statement:

I found communication from the **Course Outline Group (COG)** to be effective. *(N=37)*

N	%	
2	5%	= Strongly Agree
6	16%	= Agree
19	51%	= Neither Disagree nor Agree
6	16%	= Disagree
4	11%	= Strongly Disagree

13. Do you have any feedback for the **Course Outline Group (COG)?** *(N=19)*

[REDACTED]

This is your opportunity to provide feedback on the proposed Course Outline enhancements for 2015.

14. Which two of the following proposed **enhancements** would you like to see made to the Course Outline system? *(N=37)*
Select no more than 2.

N	%	
11	30%	= Ability to remove erroneous/duplicate semester outlines
21	57%	= Merge the annual/semester rollover module (rollover the annual and a single semester outline of your choosing)
8	22%	= Embedded link integration into the workflow email (to bring you directly to the outline for approval or review)
5	14%	= Staff approver list copy and paste functionality between the annual and semester outline
17	46%	= User experience (e.g. larger boxes, WYSIWYGs, spell check)
5	14%	= Rename various menu options to provide additional clarity (e.g. List Semester Course Outlines)

15. Please provide any additional suggestions for Course Outline **enhancements**: *(N=17)*

[REDACTED]