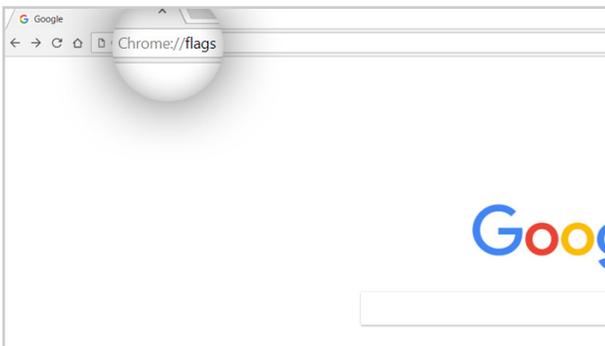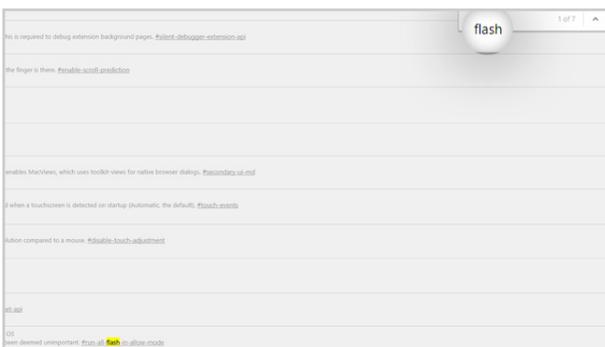# CHROME FLAGS SETTINGS

This guide will cover updating browser settings for Google Chrome in order to resolve issues with unsuccessful connection tests.
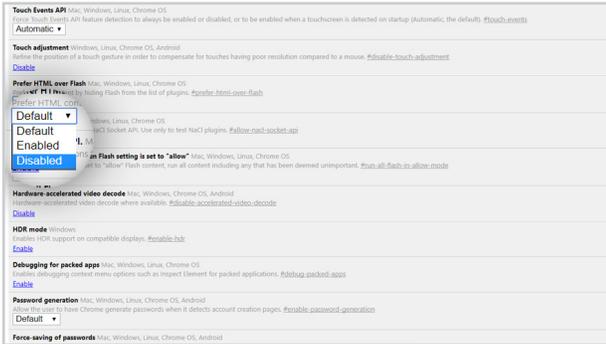

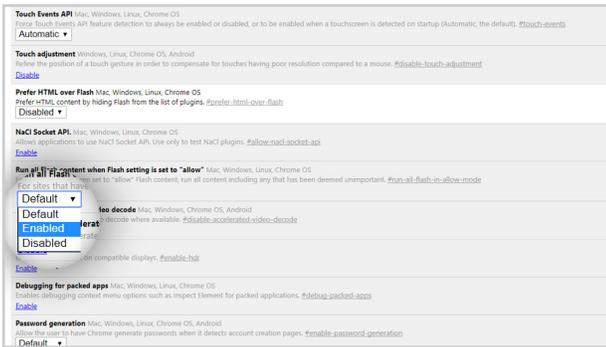**1** Copy and Paste the following URL into your Chrome browser and press Enter: Chrome://flags

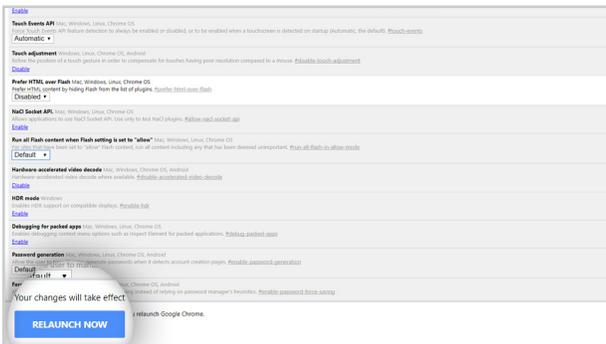**2** Press (Ctrl + F) on a PC or (Cmd + F) on a Mac. Type "flash" in the search field and press Enter.

3 Disable the "Prefer HTML over Flash" option.

4 Enable the "Run all Flash content when Flash setting is set to 'allow'" option.

5 Click the "Relaunch Now" button.