

# Key Research Findings

This analysis was based on the pre-determined criteria and measures listed below:

Section	Description	Measures
<b>Student Demand</b>	<p>Includes an assessment of OCAS (2007 - 2011) enrolment data at other colleges in terms of mean growth rate with a specific focus on Fleming's direct competitors where appropriate (Georgian, Sheridan, Seneca and Durham)</p> <p>Trends in certificate, diploma, degree, apprenticeship and continuing education (where available).</p> <p><b>Click Below to Access Full Source Document:</b>  <a href="#">Fall Enrollment Trend</a></p>	<ul style="list-style-type: none"> <li>● Strong = Fleming enrolment growth is outpacing system and is equal to or greater than 3%</li> <li>● Moderate = Fleming enrolment growth is equivalent to system demand and is between 1.0 to 2.9%</li> <li>● Weak = Fleming enrolment growth is less than the system demand and is less than 1%</li> </ul>
<b>Labour Market</b>	<p>Includes projected employment rate growth based on a consolidation of various Ontario, Canadian, and US sources including HRSDC, Sector Council Reports US Bureau of Labour Statistics, and the MTCU Employment Profile.</p>	<ul style="list-style-type: none"> <li>● Strong = Between 5-6 positive labour market indicators</li> <li>● Moderate = Between 3-5 positive labour market indicators</li> <li>● Weak = Between 1-2 or no positive labour market indicators</li> </ul>
<b>Competitive Analysis</b>	<p>Includes the number of actual colleges offering the program as well as the ratio of applications to acceptances at Fleming compared to other colleges and specific comment about Fleming's direct competitors where appropriate (Georgian, Sheridan, Seneca and Durham)</p> <p><b>Click Below to Access Full Source Document:</b>  <a href="#">Fall Conversion Report</a></p>	<ul style="list-style-type: none"> <li>● Strong = Fleming conversion ratio is greater than 2 below the system</li> <li>● Moderate = Fleming conversion ratio is 1 above, below or equal to the system</li> <li>● Weak = Fleming conversion ratio is greater than 2 above than the system</li> </ul>
<b>Financial Analysis</b>	<p>Includes a review of Contribution to Overhead (CTO) for existing programs (2010-11)</p> <p><b>Click Below to Access Full Source Document:</b>  <a href="#">Costing Analysis</a></p>	<ul style="list-style-type: none"> <li>● Strong = CTO is greater than 35%</li> <li>● Moderate = CTO is between 30 - 34%</li> <li>● Weak = CTO is between 20 – 30%</li> </ul> <p><b>No Contribution = 19% or less</b></p>

## Key Research Findings

<b>Key Performance Indicators</b>	<p>Includes KPI trends from the Key Performance Indicator Summary 5 Year Historical Overview KPI Data from Reporting Years 2008-2012.</p> <p><b>Click Below to Access Full Source Document:</b> <a href="#">Key Performance Indicators</a></p>	<ul style="list-style-type: none"><li>● Strong = Above system average in 6-7 indicators</li><li>● Moderate = Above system average in 3-5 indicators</li><li>● Weak = Above system average in 0-2 indicators.</li></ul>
<b>Resource Analysis</b>	<p>Requires school level assessment regarding space, technology, capital equipment and human resources. Recommendations from recent Program Review Reports included here</p>	

# Key Research Findings

## Occupational Therapist Assistant (51502)

<b>Student Demand<sup>1</sup></b>	• <b>WEAK</b>
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The following information consists of OCAS yearly student fall registration data as well as a mean growth rate and average student registration for each program under these categories:

### Certificate

- Mohawk is the only college to offer a certificate program, which is called Occupational Therapist Assistant/Physiotherapist Assistant

### Diploma

- Fleming's mean growth rate (**3%**) is well below the system with **13%**
- La Cite has the largest growth over 5 years with **21%**

### Certificate

Program: 41502 - OCCUPATIONAL THERAPIST ASSISTANT/PHYSIOTHERAPIST ASSISTANT (OTA/PTA)						
	2007	2008	% Change (07-08)	2008	2009	% Change (08-09)
MOHAWK	48					
<i>Total</i>	<i>48</i>					

<sup>1</sup> Registration data obtained from the Program Counts by Applicant Type Report (RPT0050P) in the OCAS Reporting and Analytics Cube December 7, 2011. Some programs/colleges may not be included because they were missing MCU codes in the OCAS dataset Prepared by Fleming Data Research (07-2012)

# Key Research Findings

## Diploma

Program: 51502 - OCCUPATIONAL/ PHYSIOTHERAPY														
	2007 2008 % Change (07-08)			2008 2009 % Change (08-09)			2009 2010 % Change (09-10)			2010 2011 % Change (10-11)			% Mean Growth Rate (07-11)	5 Year Average Reg. Students
CENTENNIAL	46	25	-46	25	34	36	34	40	18	40	49	23	8	39
COLLÈGE BORÉAL	10	9	-10	9	11	22	11	9	-18	9	11	22	4	10
CONESTOGA	34	34	0	34	41	21	41	42	2	42	38	-10	3	38
FLEMING	48	44	-8	44	45	2	45	43	-4	43	52	21	3	46
HUMBER	56	62	11	62	88	42	88	66	-25	66	79	20	12	70
LA CITÉ COLLÉGIAL	19	15	-21	15	20	33	20	20	0	20	34	70	21	22
MOHAWK	51			51	49	-4	49	52	6	52	45	-13	-4	49
NIAGARA				25			25	24	-4	24	21	-13	-8	23
SAULT	20	28	40	28	39	39	39	29	-26	29	33	14	17	30
Total	233	268	15	268	352	31	352	325	-8	325	362	11	13	308

## Labour Market

• **STRONG**

### Employment Ontario

Not Available

### HRSDC<sup>2</sup>

Other Assisting Occupations In Support of Health Services (NOC – 3414)

- Job Openings (2011/2020): **165,027**
- Job Seekers(2011/2020): **158,109**
- Post-Secondary Education Graduates: **98,643 (62%)**
- “Given that recently there was a shortage of labour in this occupation, projections indicate that the number of job seekers will be insufficient to fill all job openings over the 2011-2020 period. Job openings will result from both employment growth and retirements. Expansion demand will increase at a faster rate than for all occupations, but the number of job openings arising from economic growth will be fewer than over the past decade (2001-2010). As with most occupations in the health sector, Canada's aging population will continue to increase the demand for health care workers. Employment growth in this occupation will therefore be among the strongest for all occupations. With regard to labour supply, a large increase in the number of school leavers is expected in response to the high demand for workers in this occupation. As was the case in recent years, labour supply from other occupations will also represent a large number of job seekers.”

<sup>2</sup>"Assisting Occupations In Support Of Health Services (341)." *Human Resources and Skills Development Canada*. N.p., n.d. Web. 2 Aug. 2012. <<http://www23.hrsdc.gc.ca/occupationsummarydetail.jsp?&tid=54>>.

# Key Research Findings

## HRSDC<sup>3</sup>

### Other Technical Occupations in Therapy and Assessment (NOC – 3235)

- Job Openings (2011/2020): **62,326**
- Job Seekers(2011/2020): **56,447**
- Post-Secondary Education Graduates: **24,542 (39%)**
- “Based on projections and considering that labour supply and demand in this occupation were balanced over the 2008-2010 period, it is expected that the number of job seekers will continue to be sufficient to fill the job openings over the 2011-2020 period. Job openings will arise due to employment growth and replacement demand in almost equal parts. As with most occupations in the health sector, the aging population will put pressure on the demand for technical health care workers. The retirement rate in this occupation will be on par with the average for all occupations. Almost all job seekers will come directly from the school system. In addition, an analysis of recent school leavers in this occupational category showed that a significant proportion of school leavers in these fields of study, such as health care technicians and nursing graduates, entered occupations outside the health sector. The main reason for this is likely the difficult working conditions (night shifts, overtime, etc.), which discourage some school leavers from entering or remaining in the occupation.”

## US Bureau of Labour<sup>4</sup>

### Occupational Therapy Assistants and Aides

- Employment Growth : **Increase41%**
  - **36,000 (2010) to 50,800 (2020)**
- “Demand for occupational therapy is expected to rise significantly over the coming decade in response to the health needs of the aging baby-boom generation and a growing elderly population. Older adults are especially prone to conditions such as arthritis that affect their everyday activities. Occupational therapy assistants and aides will be needed to assist occupational therapists in caring for these people. Occupational therapy will also continue to be used for treating children and young adults with developmental disabilities like autism.”
- “Demand for occupational therapy assistants is also expected to come from occupational therapists employing more assistants to reduce the cost of occupational therapy services. After the therapist has evaluated a patient and designed a treatment plan, the occupational therapy assistant can provide many aspects of the treatment that the therapist prescribed.”

<sup>3</sup>“Other Technical Occupations In Health Care (Except Dental) (323).” *Human Resources and Skills Development Canada*. N.p., n.d. Web. 2 Aug. 2012. <<http://www23.hrsdc.gc.ca/occupationsummarydetail.jsp?&tid=53>>.

<sup>4</sup>Bureau of Labor Statistics, U.S. Department of Labor, Occupational Outlook Handbook, 2012-13 Edition, Occupational Therapy Assistants and Aides, Web. <http://www.bls.gov/ooh/healthcare/occupational-therapy-assistants-and-aides.htm>, June 18, 2012.

# Key Research Findings

## Employment Profile<sup>5</sup>

- In 2010-2011, **51.3%** of graduates were employed in a full time position which related to this program of study provincially

### Health Technology

Summary of Graduate Outcomes by Program

	Full-time Employed, Program Related		Full-time Employed, Program Unrelated		Part-time Employed, Program Related		Part-time Employed, Program Unrelated		Unemployed		Not in Labour Force	
	#	%	#	%	#	%	#	%	#	%	#	%
Cardiovascular Technology	6	23.1	2	7.7	7	26.9	2	7.7	4	15.4	5	19.2
Dental Assisting (Levels I And II)	148	39.6	39	10.4	26	7.0	35	9.4	31	8.3	95	25.4
Dental Hygiene	58	19.7	45	15.3	73	24.7	40	13.6	59	20.0	20	6.8
Dental Hygiene – Expanded Duties	6	50.0	–	–	3	25.0	1	8.3	–	–	2	16.7
Dental Technology	8	44.4	2	11.1	3	16.7	2	11.1	2	11.1	1	5.6
Denturism	14	63.6	–	–	3	13.6	–	–	2	9.1	3	13.6
Diagnostic Cardiac Sonography	18	75.0	–	–	3	12.5	–	–	2	8.3	1	4.2
Hearing Instrument Specialist – 2 Year	19	86.4	1	4.5	–	–	–	–	2	9.1	–	–
Hearing Instrument Specialist – 3 year	11	55.0	1	5.0	–	–	2	10.0	5	25.0	1	5.0
Massage Therapy	30	23.8	13	10.3	44	34.9	10	7.9	14	11.1	15	11.9
Medical Imaging Technology – Radiography	32	45.7	4	5.7	13	18.6	1	1.4	9	12.9	11	15.7
Medical Laboratory Assistant	14	18.2	15	19.5	15	19.5	8	10.4	15	19.5	10	13.0
Medical Laboratory Technology	33	70.2	4	8.5	6	12.8	–	–	2	4.3	2	4.3
Occupational Therapist Assistant/Physiotherapist Assistant (ota/pta)	61	51.3	9	7.6	21	17.6	8	6.7	8	6.7	12	10.1
Opticianry	29	78.4	–	–	1	2.7	1	2.7	3	8.1	3	8.1
Orthotic/Prosthetic Technician	5	62.5	–	–	–	–	–	–	2	25.0	1	12.5
Pharmacy Technician	87	45.1	13	6.7	32	16.6	11	5.7	17	8.8	33	17.1
Respiratory Therapy	61	65.6	2	2.2	18	19.4	4	4.3	4	4.3	4	4.3
All Programs in Cluster*	640	40.4	150	9.5	268	16.9	125	7.9	181	11.4	219	13.8

\* Does not include 4 programs with fewer than 5 graduates in the labour force.

<sup>5</sup>"Employment Profile." Ontario. N.p., 2011. Web. 19 July 2012.  
<<http://www.tcu.gov.on.ca/pepg/audiences/colleges/serials/eprofile09-10/profile10.pdf>>.

# Key Research Findings

## Health Technology

### Earnings of Full-time Employed Participants

Program	Average – Females	Average – Males	Median – Females	Median – Males	Average for Program	Median for Program
Cardiovascular Technology	\$33,475	–	\$36,000	–	\$33,475	\$36,000
Dental Assisting (Levels I And II)	\$27,243	–	\$27,245	–	\$27,229	\$27,114
Dental Hygiene	\$39,547	–	\$41,714	–	\$39,305	\$38,716
Dental Hygiene – Expanded Duties	\$69,594	–	\$65,857	–	\$69,594	\$65,857
Dental Technology	–	\$37,580	–	\$34,414	\$37,405	\$36,000
Denturism	–	\$45,515	–	\$52,143	\$39,542	\$31,286
Diagnostic Cardiac Sonography	\$56,364	–	\$56,314	–	\$55,691	\$55,000
Hearing Instrument Specialist – 2 Year	\$34,618	–	\$38,400	–	\$34,759	\$35,457
Hearing Instrument Specialist – 3 Year	\$32,524	–	\$31,000	–	\$34,473	\$35,500
Massage Therapy	\$44,889	–	\$40,857	–	\$42,944	\$40,000
Medical Imaging Technology – Radiography	\$47,183	\$45,719	\$48,343	\$50,057	\$46,961	\$48,399
Medical Laboratory Assistant	\$31,166	\$26,356	\$34,020	\$23,464	\$29,206	\$24,000
Medical Laboratory Technology	\$49,760	–	\$50,649	–	\$49,557	\$51,867
Occupational Therapist Assistant/ Physiotherapist Assistant (ota/pta)	\$34,329	–	\$31,286	–	\$34,179	\$31,286
Opticianry	\$38,172	\$47,316	\$39,000	\$47,450	\$40,985	\$41,975
Orthotic/Prosthetic Technician	–	–	–	–	–	–
Pharmacy Technician	\$28,022	\$30,431	\$24,389	\$31,286	\$28,625	\$25,014
Respiratory Therapy	\$49,636	\$50,397	\$50,000	\$50,000	\$49,851	\$50,000
<b>All Programs in Cluster*</b>	<b>\$36,552</b>	<b>\$38,402</b>	<b>\$33,372</b>	<b>\$38,325</b>	<b>\$36,824</b>	<b>\$34,414</b>

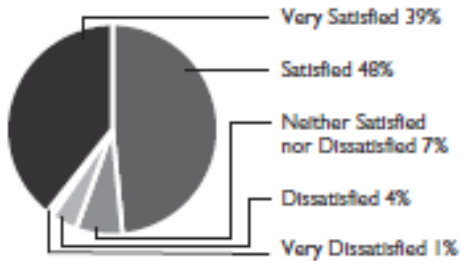
\* Does not include 4 programs with fewer than 5 graduates in the labour force.

# Key Research Findings

## Health Technology

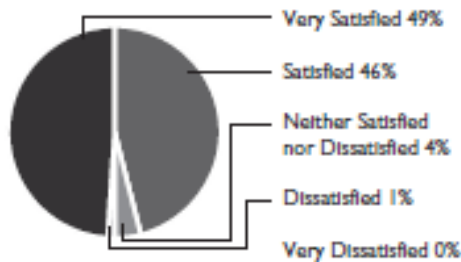
### Program Cluster Satisfaction

**Graduate Satisfaction** with the usefulness of his/her college education in achieving his/her goals after graduation:\*



\* 1,515 graduates participated in this question.

**Employer Satisfaction** with employee overall college preparation for the type of work he/she was doing:\*



\* 264 employers participated in this survey.

### Program Cluster Historical Data

	00-01 Grads	01-02 Grads	02-03 Grads	03-04 Grads	04-05 Grads	05-06 Grads	06-07 Grads	07-08 Grads	08-09 Grads	09-10 Grads
Percentage Employed	95.4%	95.5%	94.8%	93.9%	92.7%	92.5%	93.1%	93.1%	91.2%	86.5%
Percentage Employed Full-time	75.9%	74.5%	73.2%	71.6%	68.1%	67.9%	68.0%	67.7%	62.4%	57.9%
Percentage Employed Full-time Related Jobs	68.4%	68.3%	65.1%	64.8%	60.1%	59.9%	58.6%	59.7%	54.8%	46.9%
Average Annual Salary Full-time Related Jobs	\$34,348	\$36,285	\$36,672	\$37,020	\$37,553	\$39,619	\$40,570	\$40,896	\$40,603	\$39,719



# Key Research Findings

## Working in Canada<sup>6</sup>

Other Assisting Occupations in Support of Health Services (NOC – 3414)

- Ontario Rating: **Not Available**

- **Wage Range by Region:**

Location	Wage (\$/hr)		
	Low	Median	High
Ontario	11.00	16.50	28.75
Hamilton--Niagara Peninsula Region	10.50	16.00	25.00
Kingston - Pembroke Region	11.00	16.50	28.75
Kitchener--Waterloo--Barrie Region	11.00	16.25	24.57
London Region	11.00	18.00	26.00
Muskoka-Kawartha Region	11.00	16.50	28.75
Northeast Region	12.00	17.81	24.00
Northwest Region	11.00	16.50	28.75
Ottawa Region	11.00	16.50	28.75
Stratford--Bruce Peninsula Region	11.00	16.50	28.75
Toronto Region	11.00	15.00	30.00
Windsor-Sarnia Region	10.50	16.00	21.40

## Working in Canada<sup>7</sup>

Other Technical Occupations in Therapy and Assessment (NOC – 3235)

- Ontario Rating: **Not Available**

- **Wage Range by Region:**

Location	Wage (\$/hr)		
	Low	Median	High
Ontario	13.00	21.63	35.00
Hamilton--Niagara Peninsula Region	13.00	21.63	35.00
Kingston - Pembroke Region	N/A	N/A	N/A
Kitchener--Waterloo--Barrie Region	13.00	21.63	35.00
London Region	13.00	21.63	35.00
Muskoka-Kawartha Region	N/A	N/A	N/A
Northeast Region	15.00	21.09	31.62
Northwest Region	13.00	21.63	35.00
Ottawa Region	13.00	21.63	35.00
Stratford--Bruce Peninsula Region	N/A	N/A	N/A
Toronto Region	13.00	21.63	35.00
Windsor-Sarnia Region	14.00	19.35	31.00

<sup>6</sup>"Other Assisting Occupations in Support of Health Services (NOC 3414)." *Working in Canada*. N.p., n.d. Web. 7 Aug. 2012. <<http://www.workingincanada.gc.ca/report-eng.do?lang=eng&noc=3414&area=8792&titleKeyword=occupational+therapy+assistant@ionKeyword=Peterborough,+Ontario&source=0&action=final>>.

<sup>7</sup>"Other Technical Occupations in Therapy and Assessment (NOC 3235)." *Working in Canada*. N.p., n.d. Web. 7 Aug. 2012. <<http://www.workingincanada.gc.ca/report-eng.do?area=8792&lang=eng&noc=3235&action=final&ln=p@ionKeyword=Peterborough%2C+Ontario&s=1&source=0&titleKeyword=physical+rehabilitation+technician#wages>>.

# Key Research Findings

## Competitive Analysis<sup>8</sup>

• **STRONG**

The following information consists of OCAS yearly fall application and registration data as well as a conversion ratio for each program under this category:

### Certificate

- Fleming has stayed well below the system conversion ratio for the past 5 years just Sault college that has had the best conversion rates for the past 5 years
- Humber has consistently had the highest number of applications each year which might warrant a closer look at their advertising strategy

### Diploma

- Sault and La Cite have the best conversion ratios in 2011 with **3:1** while Niagara has the worst conversion ratio with **11:1**

### Certificate

Program: 41502 - OCCUPATIONAL THERAPIST ASSISTANT/PHYSIOTHERAPIST ASSISTANT (OTA/PTA)												
	App. 2007	Reg. 2007	Conversion Ratio	App. 2008	Reg. 2008	Conversion Ratio	App. 2009	Reg. 2009	Conversion Ratio	App. 2010	Reg. 2010	Conversion Ratio
MOHAWK	280	48	6:1	0			0			0		
<b>Total</b>	<b>280</b>	<b>48</b>	<b>6:1</b>	<b>0</b>			<b>0</b>			<b>0</b>		

<sup>8</sup> Application data obtained from OCAS College Count Cube October 19, 2011 Registration data obtained from the Program Counts by Applicant Type Report (RPT0050P) in the OCAS Reporting and Analytics Cube December 7, 2011. Some programs/colleges may not be included because they were missing MCU codes in the OCAS dataset Prepared by Fleming Data Research (07-2012)

# Key Research Findings

## Diploma

Program: 51502 - OCCUPATIONAL/ PHYSIOTHERAPY															
	App. 2007	Reg. 2007	Conversion Ratio	App. 2008	Reg. 2008	Conversion Ratio	App. 2009	Reg. 2009	Conversion Ratio	App. 2010	Reg. 2010	Conversion Ratio	App. 2011	Reg. 2011	Conversion Ratio
CENTENNIAL	269	46	6:1	294	25	12:1	306	34	9:1	372	40	9:1	404	49	8:1
COLLÈGE BORÉAL	37	10	4:1	37	9	4:1	45	11	4:1	44	9	5:1	52	11	5:1
CONESTOGA	231	34	7:1	229	34	7:1	236	41	6:1	255	42	6:1	257	38	7:1
FLEMING	191	48	4:1	176	44	4:1	183	45	4:1	197	43	5:1	204	52	4:1
HUMBER	438	56	8:1	438	62	7:1	448	88	5:1	486	66	7:1	571	79	7:1
LA CITÉ COLLÉGIAL	80	19	4:1	66	15	4:1	72	20	4:1	87	20	4:1	108	34	3:1
MOHAWK	0			333	51	7:1	333	49	7:1	394	52	8:1	425	45	9:1
NIAGARA	0			0			214	25	9:1	241	24	10:1	240	21	11:1
SAULT	86	20	4:1	111	28	4:1	126	39	3:1	101	29	3:1	105	33	3:1
Total	1332	233	6:1	1684	268	6:1	1963	352	6:1	2177	325	7:1	2366	362	7:1

## Financial Analysis

**NO CONTRIBUTION**

Source: Program Costing Analysis 2010/2011

- Contribution to Overhead: 14.5%
- Program Weight: 1.30
- Funding Unit: 2.20

## Key Performance Indicators

**• STRONG**

Source: Key Performance Indicator Summary 5 Year Historical Overview KPI Data from Reporting Years 2008-2012

KPI1-Graduation Rate	-1% below system
KPI2-Working	+4% above system
KPI3-Working Related	+7% above system
KPI4-Grad. Satisfaction	+1% above system
KPI8-Student Satisfaction-Learning	+1% above system
KPI9-Student Satisfaction- Teachers	+2% above system
KPI11-Grad. Satisfaction-Program	+3% above system

# Key Research Findings

## Additional Observations and Opportunities

- Numerous specialties are available for Occupational Therapy Assistants to choose from as listed by the American Occupational Therapy Association, which pose as opportunities for Fleming to develop continuing education programs such as:<sup>9</sup>
  - Children and Youth
  - Health and Wellness
  - Mental Health
  - Productive Aging
  - Work and Industry
  - Rehabilitation, Disability and Participation

## Resource Analysis

### Equipment

The following information was extracted from the 2008 program review:

- As of 2008, students and faculty were required to go off-site to access modality equipment. Students and faculty identified the need to have equipment at the College. This would eliminate rental costs, evening instruction along with allowing greater access and practice of treatment techniques by students. (Instruction could be done in more than one semester and in more than one block of time).
  - Deryck will devise an equipment list with costs and suppliers by the end of summer 2008.
  - Equipment list should also include warranty information.
  - The possibility of donations and used equipment will also be explored by Deryck.
  - We will then attempt to access capital money

### Staffing

### Space

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<sup>9</sup> Continuing Education Courses by AOTA." *The American Occupational Therapy Association, Inc.*. N.p., 2012. Web. 5 June 2012. <<http://www.aota.org/Practitioners/ProfDev/CE/Aota.aspx>>.

# Key Research Findings

## Appendix

**The following is the original environmental scan conducted by the Library Researchers to form the basis of the previous summary of Key Research Findings Report.**

### Overview of the Profession:

#### **NOC: 3414 - Other assisting occupations in support of health services**

<http://www5.hrsdc.gc.ca/noc/english/noc/2011/ProfileNocCode.aspx?val=3&val1=3414&val17=3414&val18=1&val19=0>

#### **NOC: 3235 - Other Technical Occupations in Therapy and Assessment**

<http://www30.hrsdc.gc.ca/NOC/English/NOC/2006/QuickSearch.aspx?val65=3235>

- Some Physiotherapist Assistant jobs are posted under this NOC code.

### And

<http://www.workingincanada.gc.ca/report-eng.do?lang=eng&noc=3414&area=8792&titleKeyword=physiotherapy+assistant&regionKeyword=Peterborough,+Ontario&source=0&action=final>

The following is a summary of main duties for some occupations in this unit group:

- Orthopedic technologists assist orthopedic surgeons in the treatment of orthopedic diseases and injuries by applying and adjusting casts, splints, bandages and other orthopedic devices; assisting in the application, maintenance and adjustment of traction equipment; cleaning and dressing wounds; and removing casts, sutures, staples and pins. They also instruct patients and their families and other health care professionals with respect to orthopedic matters.
- **Rehabilitation assistants prepare and maintain equipment and supplies; assist in activities for the rehabilitation of patients as directed by health care professionals and may perform routine office functions.**
- Optical/ophthalmic laboratory technicians and assistants operate laboratory equipment to grind, cut, polish and edge lenses for eyeglasses according to prescriptions received and fit lenses into frames; make minor repairs for customers such as replacing frame screws or straightening frames; and maintain and repair optical laboratory equipment or machinery.
- Pharmacy aides help pharmacists and other pharmacy staff with packaging and labelling of pharmaceutical products and may help in maintaining prescription records and inventories of medications and pharmaceutical products.
- Sterile processing technicians operate and maintain sterilization equipment such as instrument washers, sonic sinks, cart washers and steam autoclaves to clean and disinfect trays, carts, linens, supplies, instrumentation and equipment for re-use according to standardized safety practices. They reassemble equipment and assemble packs of sterile supplies and instruments for delivery to hospital departments.
- Blood donor clinic assistants set up and dismantle equipment; prepare and maintain cleanliness of collection areas; maintain supplies; record information on donors; monitor donors throughout procedure and assist with post-donation care and donor reaction care as assigned under supervision of a registered nurse; and label and process donated blood.

# Key Research Findings

- Morgue attendants assist pathologists at autopsies by laying out surgical instruments; preparing solutions for preservation of specimens; transferring bodies from morgue to examining table; removing organs and tissue specimens, as instructed by attending pathologist, and placing them in preservative solutions; and cleaning and sewing up bodies for release to funeral home.

## Common Job Titles

- autopsy assistant
- blood donor clinic assistant
- cast room technician
- central supply aide
- chiropractic assistant
- clinical laboratory helper
- lens grinder
- ophthalmic
- morgue attendant
- **occupational therapy assistant**
- ophthalmic laboratory technician – retail, optical laboratory assistant
- optometrist assistant
- orthopaedic technologist
- pharmacy assistant
- **physiotherapy assistant**
- **rehabilitation assistant**
- **therapy assistant**

## Typical Employers

- **hospitals**
- **medical clinics**
- **offices of health care professionals**
- **nursing homes**
- optical retail stores and laboratories
- pharmacies and medical pathology laboratories

## Labour Market

### Working in Canada

1. Employment potential for the Muskoka-Kawartha-Peterborough Area is “N/A” (Working in Canada) <http://www.workingincanada.gc.ca/report-eng.do?area=8792&lang=eng&noc=3414&action=final&ln=p&regionKeyword=Peterborough%2C+Ontario&s=2&source=3&titleKeyword=physiotherapy+assistant#outlook>

For Ontario:

# Key Research Findings

The following table identifies employment conditions within **Ontario**.

Location	Employment Potential	Release Date
<a href="#">Hamilton-Niagara Peninsula-Brantford Area</a>	Good	2009-08-26
<a href="#">Kingston-Quinte-Pembroke Area</a>	Fair	2009-11-02
<a href="#">Kitchener-Waterloo-Barrie-Guelph Area</a>	N/A	N/A
<a href="#">London-Woodstock Area</a>	N/A	N/A
<a href="#">Muskoka-Kawartha-Peterborough Area</a>	N/A	N/A
<a href="#">Northeastern Ontario</a>	Good	2010-08-16
<a href="#">Northwestern Ontario</a>	N/A	N/A
<a href="#">Ottawa Region</a>	N/A	N/A
<a href="#">Stratford-Bruce Peninsula Area</a>	N/A	N/A
<a href="#">Toronto Region</a>	N/A	N/A
<a href="#">Windsor-Sarnia Area</a>	N/A	N/A
N/A = This information is not available		

[ Source: Labour Market Information - HRSDC ]

## HRSDC

### 2. National Outlook – 10-Year Projection (2011-2020)

<http://www5.hrsdc.gc.ca/noc/english/noc/2011/ProfileNocCode.aspx?val=3&val1=3414&val17=3414&val18=1&val19=0>

This occupation is part of a larger occupational group called **Assisting Occupations In Support Of Health Services (341)**

<b>Occupations in this group</b>	Dental Assistants (3411) Nurse Aides and Orderlies (3413) Other Aides and Assistants in Support of Health Services (3414)
<b>Employment (non-student) in 2010</b>	316,195
<b>Median Age of workers in 2010</b>	40.5
<b>Average Retirement Age in 2010</b>	60

- Estimated that there will be more job openings in this field than job seekers for the 2011-2020 periods (job openings are expected to total **162,168**. It is expected that **158,109** job seekers will be available to fill these job openings). The majority of job seekers will come from the school system (62%) and 10% from immigration.
- Although recently the labour supply and demand in this occupation was balanced, projections indicate that the number of job seekers will not be sufficient to fill all the job openings over the 2009-2018 periods.
- Job openings will result from both employment growth and retirements. As with most occupations in the health sector, the aging of the population will increase the demand for health care workers. Employment growth in this occupation will therefore be among the strongest of all occupations. This

## Key Research Findings

situation, combined with the need to replace the large number of workers retiring, will increase pressure on the demand in this occupation.

6. With regard to the labour supply, a large increase in the number of school leavers is expected in response to the high demand for workers in this occupation. As was the case in recent years, labour supply from other occupations (mobility) will also represent a large number of job seekers.
7. Local wage for Peterborough/Kawartha Region 2010:
  - Low: \$12.00      Average: \$16.74      High: \$ 24.00

[http://www.workingincanada.gc.ca/report-eng.do?area=8792&lang=eng&noc=3414&action=final&regionKeyword=Peterborough%2C+Ontario&s=1&source=0&titleKeyword=physiotherapy+assistant#report\\_tabs\\_container2](http://www.workingincanada.gc.ca/report-eng.do?area=8792&lang=eng&noc=3414&action=final&regionKeyword=Peterborough%2C+Ontario&s=1&source=0&titleKeyword=physiotherapy+assistant#report_tabs_container2)

### **US Bureau of Labour**

A: <http://www.bls.gov/ooh/Healthcare/Physical-therapist-assistants-and-aides.htm>

and

B: <http://www.bls.gov/ooh/Healthcare/Occupational-therapy-assistants-and-aides.htm>

#### **A: Job Outlook Physical Therapist Assistants:**

Employment of physical therapist assistants is expected to increase 46 percent from 2010 to 2020, much faster than the average for all occupations.

Employment of physical therapist aides is expected to increase 43 percent from 2010 to 2020, much faster than the average for all occupations.

Employment of physical therapist assistants is projected to grow faster than that of aides, as assistants deliver therapy services directly.

Demand for physical therapy services is expected to increase in response to the health needs of an aging population, particularly the large baby-boom generation. This group is staying more active later in life than previous generations.

However, baby boomers also are entering the prime age for heart attacks and strokes, increasing the demand for cardiac and physical rehabilitation. Older people are particularly vulnerable to chronic and debilitating conditions that require therapeutic services. These patients often need additional help in their treatment, making the roles of assistants and aides vital.

Medical and technological developments should permit an increased percentage of trauma victims and newborns with birth defects to survive, creating added demand for therapy and rehabilitative services.

Physical therapists are expected to increasingly use assistants and aides to reduce the cost of physical therapy services. Once the physical therapist has evaluated a patient and designed a treatment plan, the physical therapist assistant can provide many parts of the treatment, as directed by the therapist.

In addition, changes to restrictions on reimbursements for physical therapy services by third-party payers will increase patient access to services and increase demand.

#### **Job Prospects**

Opportunities for physical therapist assistants are expected to be very good. With help from physical therapist assistants, physical therapists can manage more patients.

However, physical therapy aides may face keen competition from the large pool of qualified people.

Job opportunities should be particularly good in acute hospital, skilled nursing, and orthopedic settings, where the elderly are most often treated. Job prospects should be especially favorable in rural areas, as many physical therapists cluster in highly populated urban and suburban areas.

#### **B: Job Outlook Occupational Therapy Assistants:**



# Key Research Findings

Employment of occupational therapy assistants is expected to increase 43 percent from 2010 to 2020, much faster than the average for all occupations. Employment of occupational therapy aides is expected to increase 33 percent from 2010 to 2020, much faster than the average for all occupations.

Demand for occupational therapy is expected to rise significantly over the coming decade in response to the health needs of the aging baby-boom generation and a growing elderly population. Older adults are especially prone to conditions such as arthritis that affect their everyday activities. Occupational therapy assistants and aides will be needed to assist occupational therapists in caring for these people. Occupational therapy will also continue to be used for treating children and young adults with developmental disabilities like autism.

Demand for occupational therapy assistants is also expected to come from occupational therapists employing more assistants to reduce the cost of occupational therapy services. After the therapist has evaluated a patient and designed a treatment plan, the occupational therapy assistant can provide many aspects of the treatment that the therapist prescribed.

## Job Prospects

Occupational therapy assistants and aides with experience working in an occupational therapy office or other healthcare setting should have the best job opportunities. In addition to overall employment growth, job openings will also result from the need to replace occupational therapy assistants and aides who leave the occupation.

## Industry Standards:

The occupation is **unregulated** in all provinces in Canada.

## Professional Associations:

[Ontario Physiotherapy Association](#)

[Canadian Physiotherapy Association](#)

[Ontario Association of Occupational Therapists](#)

[College of Occupational Therapists of Ontario](#)

[Canadian Association of Occupational Therapists](#)

[Canadian Chiropractic Association](#)

[Canadian Occupational Therapy Foundation](#)

## Employment Requirements

Employment requirements are prerequisites generally needed to enter an occupation.

- Orthopedic technologists usually require completion of secondary school  
and  
several months of on-the-job training  
or  
A college orthopedic technologist program.
- Registration with the Canadian Society of Orthopaedic Technologists is available and usually required by employers.
- Health care courses or short-term college programs related to the work of medical assistants, such as occupational therapy assistant/physiotherapy assistant programs or a program in central supply service techniques, are available and may be required by employers.
- Pharmacy assistants require completion of secondary school  
and  
several months of on-the-job training

# Key Research Findings

or

a five- to nine-month college program in pharmaceutical services.

- Completion of secondary school and several months of on-the-job training are usually required for other assisting occupations in this unit group.

## Educational Programs Leading to this Occupation

N/A

### Educational Competitors

#### Individual Community College/Institute Information

(Click on Program Title to view college program page)

#### 11 Ontario Colleges currently offer this Diploma Program

##### Boreal

[Assistant De L'ergotherapeute-Assistant Du Physiotherapeute](#)

##### Centennial:

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### Conestoga

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### Georgian

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### Humber

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### La Cite

[Assistant De L'ergotherapeute-Assistant Du Physiotherapeute](#)

##### Mohawk

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### Niagara

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### Sault

[Occupational Therapist Assistant/physiotherapist Assistant](#)

##### Sheridan

[Bachelor of Applied Health Sciences \(Athletic Therapy\)](#)

##### St. Clair

[Occupational Therapist Assistant and Physiotherapist Assistant](#)

## Key Research Findings

APS	MTCU Code	Approved Program Name	Program Weight	Funding Unit	Degree Factor	College
1123	51502	Assistant En Ergothérapie/assistant En Physiothérapie	1.30	2.20	2.00	BOREAL
1209	51502	Occupational Therapist Assistant And Physiotherapist Assistant (ota/pta)	1.30	2.20	2.00	CENTENNIAL
1167	51502	Occupational Therapist Assistant/physiotherapist Assistant	1.30	2.20	2.00	CONSESTOGA
1235	51502	Occupational Therapy Assistant / Physiotherapy Assistant	1.30	2.20	2.00	GEORIAN
1297	51502	Occupational Therapist Assistant/physiotherapist Assistant	1.30	2.20	2.00	HUMBER
1142	51502	Assistant En Ergothérapie/assistant En Physiothérapie	1.30	2.20	2.00	LA CITE
1195	51502	Occupational Therapist Assistant And Physiotherapist Assistant	1.30	2.20	2.00	MOHAWK
1209	51502	Occupational Therapist Assistant and Physiotherapist Assistant	1.30	2.20	2.00	NIAGARA
1160	51502	Occupational Therapist Assistant/physiotherapist Assistant	1.30	2.20	2.00	SAULT
1204	51502	Occupational Therapist Assistant/physiotherapist Assistant	1.30	2.20	2.00	FLEMING
1199	51502	Occupational Therapist Assistant and Physiotherapist Assistant	1.30	2.20	2.00	ST CLAIR
3001	82200	Bachelor Of Applied Health Sciences (athletic Therapy)	1.40	4.60	4.00	SHERIDAN

### Employment Postings:

On April 12, 2012, there were no jobs listed locally in the Job Bank for OTP/PTA, and 10 job opportunities in the province. The majority of postings were for Part-Time Physiotherapy Assistant positions with few to none for Occupational Therapy Assistant. See below for the variety of postings....

Source: [jobbank.gc.ca](http://jobbank.gc.ca)

**Job Number:** 6351207

**Title:** Physiotherapist assistant (PTA) (Physiotherapist assistant/PTA or OTA) ([NOC: 3235](#))

**Terms of Employment:** Permanent, Part Time, Day

**Salary:** \$12.00 to \$14.00 Hourly for 20 hours per week

**Anticipated Start Date:** As soon as possible

## Key Research Findings

**Location:** Elliot Lake, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Some college/CEGEP/vocational or technical training, Not required

**Credentials (certificates, licences, memberships, courses, etc.):** Not applicable

**Experience:** Experience an asset

**Languages:** Speak English, Read English, Write English

**Work Setting:** Extended care facility

**Area of Specialization:** Physiotherapy

**Specific Skills:** Perform various technical therapy and assessment functions to assist professionals

**Security and Safety:** Basic security clearance

**Work Conditions and Physical Capabilities:** Fast-paced environment, Work under pressure, Repetitive tasks, Combination of sitting, standing, walking

**Transportation/Travel Information:** Valid driver's licence, Own transportation

**Essential Skills:** Reading text, Document use, Writing, Working with others, Problem solving, Decision making, Job task planning and organizing, Significant use of memory

**Employer:** Brady Physiotherapy Health and Wellness Centre

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** katherinemcmahon@rocketmail.com

**Advertised until:** 2012/04/15

**Job Number:** 6366795

**Title:** Physiotherapy assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Part Time, Day

**Salary:** \$14.00 to \$16.00 Hourly for 20 hours per week

**Anticipated Start Date:** 2012/04/16

**Location:** Ottawa, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of high school, Completion of college/CEGEP/vocational or technical training

**Credentials (certificates, licences, memberships, courses, etc.):** Physical Therapist Assistant Diploma (PTA)

**Experience:** Experience an asset

# Key Research Findings

**Languages:** Speak English, Speak French, Read English, Read French, Write English, Write French

**Work Setting:** Home for the aged

**Physiotherapy Assistant Specific Skills:** Accompany patients to treatment rooms, Assist patients with maintenance programs as directed/supervised by physiotherapist, Lead group exercise or activity class, Assist patients in the use of therapeutic equipment as directed/supervised by physiotherapist, Clean physiotherapy equipment

**Additional Skills:** Collect statistics

**Security and Safety:** Criminal record check

**Employer:** Peak Health LTC Inc.

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** pdalcourt@physiomedpeaks.com

**Advertised until:** 2012/04/18

**Job Number:** 6342909

**Title:** Physiotherapy assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Part Time, Day

**Salary:** \$12.00 to \$20.00 Hourly for 12 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** Deep River, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of college/CEGEP/vocational or technical training

**Credentials (certificates, licences, memberships, courses, etc.):** Physical Therapist Assistant Diploma (PTA)

**Experience:** 1 to less than 7 months

**Languages:** Speak English, Read English, Write English

**Physiotherapy Assistant Specific Skills:** Accompany patients to treatment rooms, Assist patients with maintenance programs as directed/supervised by physiotherapist, Lead group exercise or activity class, Assist patients in the use of therapeutic equipment as directed/supervised by physiotherapist, Clean physiotherapy equipment

**Security and Safety:** Criminal record check

**Essential Skills:** Reading text, Document use, Oral communication, Working with others, Computer use

**Employer:** Centric Health-Active

**How to Apply:**

## Key Research Findings

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** jennifer.henderson@centrichealth.ca

**Web Site:** <http://www.activehealth.ca>

**Advertised until:** 2012/04/30

**Job Number:** 6354439

**Title:** Physiotherapy assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Part Time, Day

**Salary:** \$14.00 to \$16.00 Hourly for 15 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** Stratford, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of high school, Completion of college/CEGEP/vocational or technical training

**Credentials (certificates, licences, memberships, courses, etc.):** Physical Therapist Assistant Diploma (PTA)

**Experience:** Experience an asset

**Languages:** Speak English, Read English, Write English

**Work Setting:** Nursing home

**Physiotherapy Assistant Specific Skills:** Accompany patients to treatment rooms, Assist patients with maintenance programs as directed/supervised by physiotherapist, Lead group exercise or activity class, Assist patients in the use of therapeutic equipment as directed/supervised by physiotherapist, Clean physiotherapy equipment

**Additional Skills:** Collect statistics

**Security and Safety:** Criminal record check

**Employer:** Peak Health LTC Inc.

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** pdalcourt@physiomedpeaks.com

**Advertised until:** 2012/04/20

**Job Number:** 6351267

**Title:** Chiropractic health assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Part Time leading Full Time, Weekend, Day, Evening

**Salary:** \$12.00 to \$13.00 Hourly for 20 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** Milton, Ontario (1 vacancy)

**Skill Requirements:**

# Key Research Findings

**Education:** Completion of high school

**Credentials (certificates, licences, memberships, courses, etc.):** Not required

**Experience:** Experience an asset

**Languages:** Speak English, Read English, Write English

**Work Setting:** Office of health care professional

**Chiropractic Office Assistant Specific Skills:** Position patients for treatments by chiropractor or machine, Assist chiropractor with patient health education, Process claims such as health insurance or workers compensation, Order supplies and equipment, Connect treatment machines to patients, as directed by chiropractor, Manage routine office functions including reception, telephone and booking appointments

**Additional Skills:** Maintain records and inventories of supplies, Order supplies and equipment, Schedule appointments, Perform general clerical duties

**Work Conditions and Physical Capabilities:** Fast-paced environment, Work under pressure, Repetitive tasks, Attention to detail, Combination of sitting, standing, walking

**Essential Skills:** Reading text, Document use, Numeracy, Writing, Oral communication, Working with others, Problem solving, Decision making, Finding information, Computer use, Continuous learning

**Employer:** Hands-On Healing Chiropractic & Wellness Centre

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** ajrostayee@gmail.com

**Advertised until:** 2012/04/26

**Job Number:** 6324072

**Title:** Rehabilitation assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Full Time, Day

**Salary:** \$13.50 Hourly for 40 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** Woodstock, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of college/CEGEP/vocational or technical training

**Credentials (certificates, licences, memberships, courses, etc.):** Physical Therapist Assistant Diploma (PTA)

**Experience:** Experience an asset

**Languages:** Speak English, Read English, Write English

**Work Setting:** Home for the aged, Nursing home

# Key Research Findings

**Therapy Assistant Specific Skills:** Provide support services to health care professionals, Prepare and maintain equipment and supplies

**Physiotherapy Assistant Specific Skills:** Accompany patients to treatment rooms, Assist patients with maintenance programs as directed/supervised by physiotherapist, Lead group exercise or activity class, Assist patients in the use of therapeutic equipment as directed/supervised by physiotherapist, Clean physiotherapy equipment

**Additional Skills:** Maintain records and inventories of supplies, Schedule appointments, Perform general clerical duties

**Security and Safety:** Criminal record check

**Work Conditions and Physical Capabilities:** Fast-paced environment, Repetitive tasks, Attention to detail, Combination of sitting, standing, walking, Walking, Bending, crouching, kneeling

**Transportation/Travel Information:** Valid driver's licence, Own transportation, Own vehicle

**Essential Skills:** Reading text, Document use, Writing, Oral communication, Working with others, Problem solving, Decision making, Critical thinking, Job task planning and organizing, Significant use of memory, Finding information

**Other Information:** Resumes and cover letters should be pasted into the e-mail instead of attached. If you must send it in an attachment please send it in MS Word format only. Thanks

**Employer:** Stone Road Mall Physiotherapy

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** [srmpcresumes@rogers.com](mailto:srmpcresumes@rogers.com)

**Advertised until:** 2012/04/22

**Job Number:** 6366422

**Title:** Chiropractic assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Full Time, Day

**Salary:** \$11.00 to \$12.00 Hourly for 40 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** Sudbury and Area, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of high school, Some college/CEGEP/vocational or technical training

**Credentials (certificates, licences, memberships, courses, etc.):** Not required

**Experience:** No experience

**Languages:** Speak English, Read English, Write English

**Work Setting:** Office of health care professional



# Key Research Findings

**Chiropractic Office Assistant Specific Skills:** Position patients for treatments by chiropractor or machine, Order supplies and equipment, Connect treatment machines to patients, as directed by chiropractor, Manage routine office functions including reception, telephone and booking appointments

**Work Conditions and Physical Capabilities:** Fast-paced environment, Repetitive tasks, Attention to detail, Combination of sitting, standing, walking

**Essential Skills:** Reading text, Numeracy, Writing, Oral communication, Working with others, Problem solving, Job task planning and organizing, Significant use of memory, Finding information, Computer use, Continuous learning

**Employer:** Barrydowne Family Chiropractic a Creating Wellness Center

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By Mail:**

1177 Barrydowne Road, suite 101  
Sudbury, Ontario  
P3A 3V4

**In Person between 9:00 and 17:00:**

1177 Barrydowne Road, suite 101  
Sudbury, Ontario  
P3A 3V4

**By Fax:** (705) 566-9615

**By E-mail:** donna.ladouceur33@yahoo.ca

**Web Site:** <http://www.sudburychiro.com>

**Advertised until:** 2012/04/24

**Job Number:** 6356327

**Title:** Physiotherapy assistant ([NOC: 3414](#))

**Terms of Employment:** Permanent, Full Time, Day

**Salary:** \$12.00 to \$20.00 Hourly for 35 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** North Bay, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of college/CEGEP/vocational or technical training

**Credentials (certificates, licences, memberships, courses, etc.):** Physical Therapist Assistant Diploma (PTA)

**Experience:** 7 months to less than 1 year

**Languages:** Speak English, Read English, Write English

**Work Setting:** Home for the aged

## Key Research Findings

**Physiotherapy Assistant Specific Skills:** Accompany patients to treatment rooms, Assist patients with maintenance programs as directed/supervised by physiotherapist, Lead group exercise or activity class, Assist patients in the use of therapeutic equipment as directed/supervised by physiotherapist, Clean physiotherapy equipment

**Security and Safety:** Criminal record check

**Essential Skills:** Reading text, Document use, Oral communication, Working with others, Computer use

**Employer:** Centric Health-Active

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** [lynette.delima@centrichealth.ca](mailto:lynette.delima@centrichealth.ca)

**Web Site:** <http://www.activehealth.ca>

**Advertised until:** 2012/04/12

**Job Number:** 6311119

**Title:** Chiropractic assistant (Reception position in a busy chiropractic office) ([NOC: 3414](#))

**Terms of Employment:** Permanent, Part Time, Weekend, Day, Evening

**Salary:** \$14.00 to \$18.00 Hourly for 25 hours per week

**Anticipated Start Date:** As soon as possible

**Location:** Etobicoke, Ontario (1 vacancy)

**Skill Requirements:**

**Education:** Completion of high school

**Credentials (certificates, licences, memberships, courses, etc.):** Not applicable, Not required

**Experience:** No experience

**Languages:** Speak English, Read English, Write English

**Work Setting:** Office of health care professional

**Chiropractic Office Assistant Specific Skills:** Assist chiropractor with patient health education, Process claims such as health insurance or workers compensation, Order supplies and equipment, Manage routine office functions including reception, telephone and booking appointments

**Additional Skills:** Maintain records and inventories of supplies, Order supplies and equipment, Schedule appointments, Collect statistics, Perform general clerical duties

**Work Conditions and Physical Capabilities:** Fast-paced environment, Work under pressure, Attention to detail, Combination of sitting, standing, walking

**Transportation/Travel Information:** Own transportation, Own vehicle

## Key Research Findings

**Essential Skills:** Reading text, Document use, Numeracy, Writing, Oral communication, Working with others, Problem solving, Decision making, Critical thinking, Job task planning and organizing, Significant use of memory, Finding information, Computer use, Continuous learning

**Other Information:** SUPERSTAR NEEDED: FRIENDLY, RELIABLE, SELF MOTIVATED PERSON WITH HIGH ENERGY & THE ABILITY TO MULTITASK. EXPERIENCE ,HELPFUL. GENUINE INTEREST IN HEALTH AND LOVE FOR PEOPLE A MUST.

**Employer:** Dr. Chrystopher M. Sly Chiropractic P.C.

**How to Apply:**

Please apply for this job only in the manner specified by the employer. Failure to do so may result in your application not being properly considered for the position.

**By E-mail:** jobs.chiropractic@gmail.com

**Business Profile:** Busy Chiropractic office in central Etobicoke (Dundas & 427) seeking a self-motivated, multitasker with high energy and a genuine love for people.

**Advertised until:** 2012/04/19