

Food Services & Meal Plan Information

It's convenient...

- No need to carry cash, just your Fleming College One Card
- Saves time and money
- No need to shop, cook or wash dishes

It's flexible!

- A wide variety of quality food items are available in several locations on campus

Frequently Asked Questions:

Why should I have a meal plan?

The meal plan in residence is intended to supplement the meals that you prepare for yourself. The meal plan will assist you when you are short of time, help you meet and make friends over meal periods, and help ensure you have the choices for a balanced and healthy diet. Meal plans are loaded onto your One Card and can be used once you arrive on-campus.

How do I select my meal plan?

A variety of meal plans are available, starting at \$750 per semester. Meal plans with an initial deposit of \$1,000 or more per semester are exempt from the Harmonized Sales Tax (13%) on most purchases.

For full meal plan options, please click [here](#)

How do I pay for my meal plan?

You can purchase, or add funds to an existing meal plan by logging into your One Card account. Instructions are found here <https://department.flemingcollege.ca/onecard/add-money-to-a-meal-plan/>

Where can I use my meal plan?

Your meal plan can be used at any of the food service locations on campus.

When can I use my meal plan?

Your meal plan can be used from the day you move in until you leave Fleming. There are no restrictions regarding when you can use your meal plan.

What if I don't use my entire meal plan / Refunds?

If you have purchased a Fleming College meal plan, any unused funds will automatically carry forward until the next semester and to the next year. Your funds will be available for

you to use during anytime you are at Fleming. If you have money owing to the College for any outstanding fees, your meal plan refund will be realigned to pay that balance. Refunds are ONLY given to the original purchaser of the One Card funds. Any funds remaining on your plan may be refunded when you graduate or otherwise leave the College.

Any funds remaining at the end of first term will automatically carry forward to second term. Any funds remaining at the end of second term will automatically carry forward to the next year. Your funds will be available for you to use until you graduate or otherwise leave the College and for two additional years. However, the tax exemption of the meal plan applies only to the semester for which it was purchased.

What if I use my entire meal plan?

You can add money to your meal plan at any time throughout the year. This can be done online with your One Card account. Your tax-exempt status remains the same for the semester.

How does my meal plan work?

An account is set up for you on a secure database for the initial purchase value, just like a bank debit card. When you use your student card to make a purchase, the value is deducted from your meal plan.

What happens if my student card is lost or stolen?

If your student card is lost or stolen you must immediately de-activate the card on the One Card Portal (<https://onecard.flemingcollege.ca>) or report it to One Card Office to have your balance protected. If you replace your Fleming One Card it will be re-activated, so you can continue to purchase food.

What if my card stops working?

Come to the One Card Office for assistance in identifying the problem. The card may have become damaged. This is easy to correct but may require a replacement card. A new card can be picked up at One Card Office and your meal plan balance will be carried forward to this card.

What if I move out of Residence but I'm still at school?

Your meal plan will continue to work. See the section on refunds above.

How do I find out my balance?

Login to your One Card account (<https://onecard.flemingcollege.ca>) or ask any cafeteria cashier to advise you of your current balance.

www.foodatfleming.ca