

# SUITEMATE CONFLICT RESOLUTION PROCESS

## (IMMEDIATE SUPPORT)



**STEP 1**

**Student  
meets with  
College Staff  
to discuss the  
issues they  
are facing**



**STEP 2**

**College Staff  
meets with the  
suitemates to  
understand the  
issues they are  
facing**



**STEP 3**

**College Staff  
identifies and  
implements  
immediate &  
short-term  
solutions**



**STEP 4**

**College Staff  
writes an  
Incident  
Report (IR) to  
document the  
situation**



**STEP 5**

**Residence Life  
Management  
or Residence  
Life Staff  
follow up if  
necessary**



**FLEMING**  
Residence Life