

SUITEMATE CONFLICT RESOLUTION PROCESS

(NON-IMMEDIATE SUPPORT)



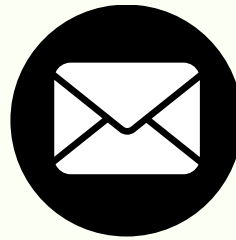
STEP 1

Student meets with the Residence Assistant On-Call to discuss the issues they are facing



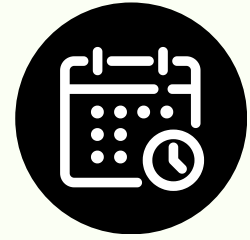
STEP 2

RA On-Call writes an Incident Report (IR) to document the situation



STEP 3

Professional Staff sends an email to the student's assigned RA to meet with the suite



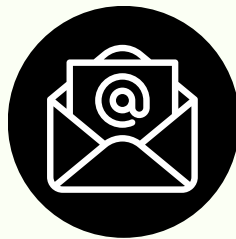
STEP 4

RA sets up a meeting with the suitemates



STEP 5

RA conducts a suitemate mediation



STEP 6

RA sends a summary email to all the suitemates



STEP 7

RA sends a summary email to the Professional Staff



STEP 8

RA follows-up with the suite one week after



FLEMING
Residence Life