

ResNet Policies & Procedures



Below are the Policies and Procedures for ResNet at Frost Residence and Sutherland Residence Village. All Fleming ResNet users MUST adhere to the following to ensure continued and uninterrupted ResNet service. Please be reminded this includes anyone using your computer while connected to ResNet. ***

The Information Technology Services (ITS) document entitled "Appropriate Use Policy" is the document that precedes and guides the following procedures: <https://department.flemingcollege.ca/policies-procedures/attachment/979/view>

- **Propagation of ResNet Signal** - ResNet services and wiring may not be extended beyond the single network connection provided to each ResNet user. ResNet users shall not attach other devices to the ResNet connection. This includes, but is not limited to, network printers, hubs, switches and routers.
- **Tampering** - ResNet services, equipment, wiring and/or jacks may not be tampered with or modified.
- **Hosting Services** - ResNet users shall not setup, host or maintain "server" type services. This includes but is not limited to www, ftp, Novell or NT servers.
- **Network Use** - The ResNet network is a shared college resource. Network utilities or applications that inhibit or interfere with the use of the network by others are not permitted. Examples include, but are not limited to, computer viruses, file-sharing applications such as BitTorrent, network game servers, and any other excessive consumption of bandwidth.
- **Performance Levels** - Many factors affect the speed of access to the College and the larger Internet. ResNet users are not guaranteed the maximum service performance levels (throughput speeds) but every reasonable effort will be made to ensure the highest possible quality of service is always delivered. ResNet users understand that any content that you may access through the ResNet service may be subject to "caching".
- **Copyrighted Material** - The ResNet network may be used only for legal purposes and to access only those systems, software and data for which the user is authorized. Sharing access to copyrighted material (including MP3 files from copyrighted music media and digitized video from copyrighted motion pictures, etc.) on the network is prohibited.
- **Service Outages** - Every reasonable effort will be made to ensure high availability of the ResNet service to the ResNet user. Service outages for routine maintenance, equipment failure, or emergency servicing will happen over the course of the year and every effort will be made to provide a minimum of 24 hours notice for planned outages. The communication vehicle will be Fleming College's email and/or voice mail system and the ResNet website.
- **Liability** - Sir Sandford Fleming College, Information Technology Services, Residence, ResNet, and ResNet volunteers will not:
 1. Warranty any work that is done on your computer while connected to ResNet.
 2. Guarantee the safety of any information stored on your computer while it is being set up for ResNet.
 3. Guarantee the continuance of your Computer Warranty.

The Director of IT Operations or designate, reserves the right to suspend a ResNet connection if there is a violation of the above Policies and/or Procedures.

*** This document is considered a "living" document and is subject to change without prior notification. ResNet Users will be informed of policy changes via Fleming College's email system.

Should you require assistance, please contact the ResNet Coordinator by phone or email. Your support in following the preceding Policies and Procedures is greatly appreciated and will result in your enjoyment of a ResNet Connection.

At the point when I connect to Fleming ResNet I understand that I am bound by the Polices and Procedures stated above.