# **Title of Position:** Home Game Experience Agent

# **Division/Department:** Athletics & Recreation

# **Job Duties**

* Greets spectators
* Ushers spectators to available seating
* Organizes and offers program guides, giveaways, half time activity tickets
* Organizes and assist with distributing snacks
* Works with home game staff to organize half time activity (ie. shoot for cash, basketball)
* Generates feedback from spectators on events
* Contributes to an inventory for items such as giveaways, brochures, and snack supplies
* Assisting with set-up and clean-up of varsity home games
* Communicates upcoming games, intramural, and other athletics events

# **Qualifications**

* Knowledge in sports and basic rules of volleyball, basketball, soccer, and rugby
* Experience and interest in athletics and recreation
* Current First Aid and CPR is an asset
* Must be dependable for scheduled shifts to avoid negative impacts on the College's ability to implement varsity events
* Ability to work independently and inter-dependently as part of a team
* Excellent customer service and communication skills
* Highly motivated and reliable
* Professional and self-directed
* Ability to multi task

# **Additional Information (special equipment or travel)**