## My Absences: Frequently Asked Questions (FAQ)



Below are answers to common questions about recording and managing absences.

- Q: Where do I find "My Absences"?
- A: You can access it in two ways:
  - 1. MyCampus > Staff Resources > Absences
  - 2. Evolve > My Self Service > Time Reporting > Report Time > Absence Request
- Q: Will there be reminds for staff to record, and for managers to approve, absences?
- A: General absence reminders are sent throughout the year. In addition, Human Resources (HR) follows up regularly with leaders if unapproved absences are pending.
- Q: My regular schedule includes weekends. How do I record a weekend day off?
- **A:** Absences must be recorded on weekdays, Monday to Friday. You cannot record an absence directly on a weekend.
- Q: How do I delete an absence?
- **A:** Employees and managers cannot delete approved absences through self service. To request a deletion, email <u>Total Rewards</u> and copy your manager.
- Q: Can I bank or track lieu time in My Absences?
- A: No. Lieu time cannot be banked in My Absences. However, you can request and record lieu time taken by selecting:
  - Absence Name: Other Paid
  - Reason: Lieu Time
- Q: My balance doesn't show all of my requested absences. Why not?
- **A:** Balances are only updated after:
  - The absence has been approved by your manager,
  - The absence falls within or before the current processing period, and
  - HR has completed processing for that period.

You can still review balances (carryover, entitlement, taken, and any unprocessed days) in Evolve > My Self Service > Time Reporting > View Time > Absence Totals.