KEY PERFORMANCE INDICATOR SUMMARY
5 YEAR HISTORICAL OVERVIEW
KPI DATA FROM REPORTING YEARS 2007 TO 2011

Business, Computing and Hospitality

Program: Chef Training - CHT
MCU Code: 43107

KPI		REPORTING YEAR 2011 (N)	2011 (%)	2010 (N)	2010 (%)	2009 (N)	2009 (%)	2008 (N)	2008 (%)	2007 (N)	2007 (%)	5-Year Average (%)
KPI1: Graduation Rate	*Program:*	38	42	29	28	11	9	18	11	2	0	18
	College:	3154	67	3273	67	3424	67	3456	68	3264	66	67
	System:	894	53	830	64	768	66	597	65	611	66	63
KPI2: Working	*Program:*	6	67	6	100	2	100	2	100	1	100	93
	College:	1265	82	1008	85	962	88	1055	90	1233	92	88
	System:	227	85	166	84	168	88	174	88	139	94	88
KPI3: Working Related	*Program:*	6	33	6	67	2	50	2	0	1	0	30
	College:	1265	53	1008	57	962	57	1055	63	1233	61	59
	System:	227	60	166	61	168	64	174	66	139	65	63
KPI4: Graduate Satisfaction - Generic and Vocational Learning Outcomes	*Program:*	4	80	6	99	4	98	3	98	1	100	95
	College:	1042	87	857	88	1235	86	1407	89	1660	87	87
	System:	192	86	139	86	279	88	289	86	234	83	86
KPI8: Student Satisfaction - Learning Experience	*Program:*	24	87	9	81	24	71	16	94			83
	College:	3686	81	3550	83	3118	85	3049	84	3043	82	83
	System:	292	89	356	87	492	85	466	90			88
KPI9: Student Satisfaction - Teachers	*Program:*	24	82	9	75	24	74	16	93			81
	College:	3686	75	3550	76	3118	80	3049	78	3043	76	77
	System:	292	83	356	83	492	78	466	82			82
KPI11: Graduate Satisfaction - Program	*Program:*	9	57	10	76	4	100	3	79	1	90	80
	College:	1627	83	1378	83	1235	84	1407	86	1660	85	84
	System:	367	87	294	86	279	86	289	86	234	88	87

Definition of N Values:

KPI1: Graduation Rate - N = The number of entrants to program

KPI2: Working - N = The number of graduates (valid respondents to Graduate Survey) available for work

KPI3: Working Related - N = The number of graduates (valid respondents to Graduate Survey) available for work

KPI4: Graduate Satisfaction with Generic and Vocational Learning Outcomes - N = The number of graduates (valid respondents to Graduate Survey) who were not attending an educational institution on a full-time basis, and who were employed during the reference week. From 2007 through 2009 the reported N shown was the number of valid respondents to Graduate Survey. However, calculated scores were based on valid respondents who were not attending an educational institution on a full-time basis, and who were employed during the reference week.

KPI8: Student Satisfaction with Learning Experience - N = The number of students (valid respondents to Student Satisfaction Survey)

KPI9: Student Satisfaction with Teachers - N = The number of students (valid respondents to Student Satisfaction Survey)

KPI11: Graduate Satisfaction with Program - N = The number of graduates (valid respondents to Graduate Survey)

College Data - the average of Fleming program scores included in the reporting year. Prior to 2007, only programs included the program review process were used to calculate college data. As of 2007, college data was calculated using all Fleming programs with data for the specified KPI.

System Results - based on all programs with the same MCU code as the program under review. System data was not available prior to 2007.

5-Year Average - this score is calculated for each KPI from the scores available from 2007 to 2011. For example, if a program has 5 years of data for KPI1 then the average score for KPI1 is based on all 5 scores. If a program has 3 years of data for KPI1 the average score for KPI1 is based on 3 scores.

KEY PERFORMANCE INDICATOR SUMMARY
5 YEAR HISTORICAL OVERVIEW
KPI DATA FROM REPORTING YEARS 2007 TO 2011

Business, Computing and Hospitality

Program: Culinary Management - CM

MCU Code: 53107

KPI		REPORTING YEAR 2011 (N)	2011 (%)	2010 (N)	2010 (%)	2009 (N)	2009 (%)	2008 (N)	2008 (%)	2007 (N)	2007 (%)	5-Year Average (%)
KPI1: Graduation Rate	*Program:*	37	49	55	47	47	36	46	54	43	35	44
	College:	3154	67	3273	67	3424	67	3456	68	3264	66	67
	System:	860	54	1117	62	1108	63	998	66	896	59	61
KPI2: Working	*Program:*	16	88	13	100	6	83	4	100	0		93
	College:	1265	82	1008	85	962	88	1055	90	1233	92	88
	System:	273	91	260	88	246	89	224	92	256	95	91
KPI3: Working Related	*Program:*	16	69	13	85	6	83	4	50	0		72
	College:	1265	53	1008	57	962	57	1055	63	1233	61	59
	System:	273	82	260	75	246	77	224	78	256	77	78
KPI4: Graduate Satisfaction - Generic and Vocational Learning Outcomes	*Program:*	14	89	13	94	6	80	4	89	1		88
	College:	1042	87	857	88	1235	86	1407	89	1660	87	87
	System:	248	90	229	88	287	91	275	92	313	87	90
KPI8: Student Satisfaction - Learning Experience	*Program:*	44	82	47	85	60	87	40	95	34	82	86
	College:	3686	81	3550	83	3118	85	3049	84	3043	82	83
	System:	1110	86	1228	87	1015	87	918	89	911	87	87
KPI9: Student Satisfaction - Teachers	*Program:*	44	79	47	79	60	73	40	92	34	85	81
	College:	3686	75	3550	76	3118	80	3049	78	3043	76	77
	System:	1110	80	1228	80	1015	81	918	80	911	80	80
KPI11: Graduate Satisfaction - Program	*Program:*	17	94	15	86	6	88	4	81	1	17	73
	College:	1627	83	1378	83	1235	84	1407	86	1660	85	84
	System:	338	89	329	86	287	89	275	88	313	85	87

Definition of N Values:

KPI1: Graduation Rate - N = The number of entrants to program

KPI2: Working - N = The number of graduates (valid respondents to Graduate Survey) available for work

KPI3: Working Related - N = The number of graduates (valid respondents to Graduate Survey) available for work

KPI4: Graduate Satisfaction with Generic and Vocational Learning Outcomes - N = The number of graduates (valid respondents to Graduate Survey) who were not attending an educational institution on a full-time basis, and who were employed during the reference week. From 2007 through 2009 the reported N shown was the number of valid respondents to Graduate Survey. However, calculated scores were based on valid respondents who were not attending an educational institution on a full-time basis, and who were employed during the reference week.

KPI8: Student Satisfaction with Learning Experience - N = The number of students (valid respondents to Student Satisfaction Survey)

KPI9: Student Satisfaction with Teachers - N = The number of students (valid respondents to Student Satisfaction Survey)

KPI11: Graduate Satisfaction with Program - N = The number of graduates (valid respondents to Graduate Survey)

College Data - the average of Fleming program scores included in the reporting year. Prior to 2007, only programs included the program review process were used to calculate college data. As of 2007, college data was calculated using all Fleming programs with data for the specified KPI.

System Results - based on all programs with the same MCU code as the program under review. System data was not available prior to 2007.

5-Year Average - this score is calculated for each KPI from the scores available from 2007 to 2011. For example, if a program has 5 years of data for KPI1 then the average score for KPI1 is based on all 5 scores. If a program has 3 years of data for KPI1 the average score for KPI1 is based on 3 scores.