

2019 - 2020

Heating, Refrigeration and Air Conditioning

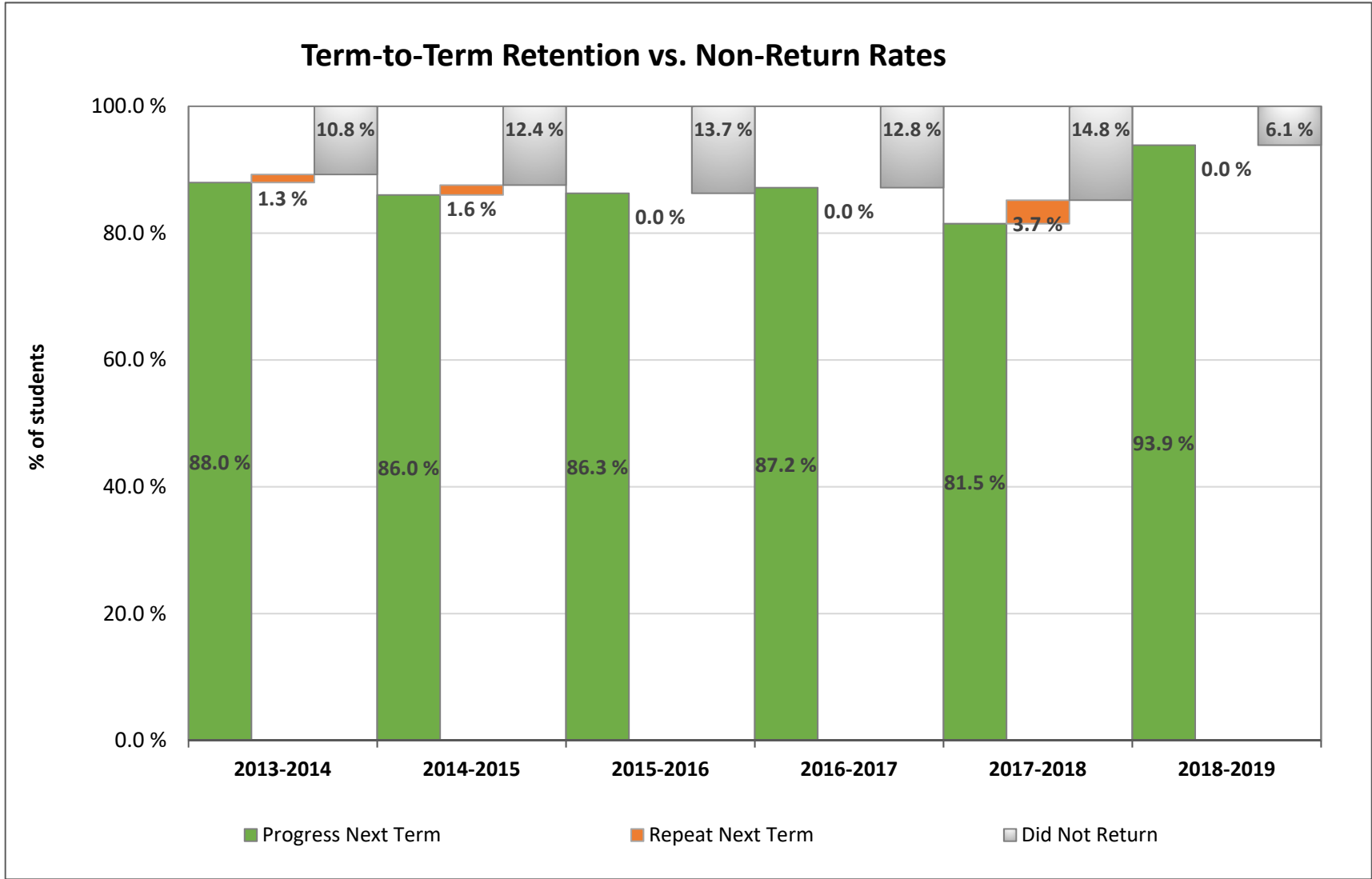
Data Package - Cyclical Program Review

Contents	
Program Efficiency Review	2
Retention Data.....	3
KPI 1: Graduation Rate Fleming Program vs. MCU graph from Program Review: Detailed Analysis of Fleming Program	4
KPI 2, Overall Employment Rate; Fleming vs MCU	4
KPI 3, Related Employment Rate; Fleming vs MCU	5
KPI 4: Graduate Satisfaction with Learning Outcomes Fleming Program vs MCU	5
KPI 11: Graduate Satisfaction with Program Fleming Program vs. MCU.....	6
Overall KPI Student Satisfaction Capstone (Q13+Q24+Q39+Q49)	7
Q13 Capstone: Knowledge and Skills – Future Career	9
Q24 Capstone: Learning Experiences – Program Quality	11
Day 10 Enrolment Numbers	13
Pre and Co-requisite Courses	13

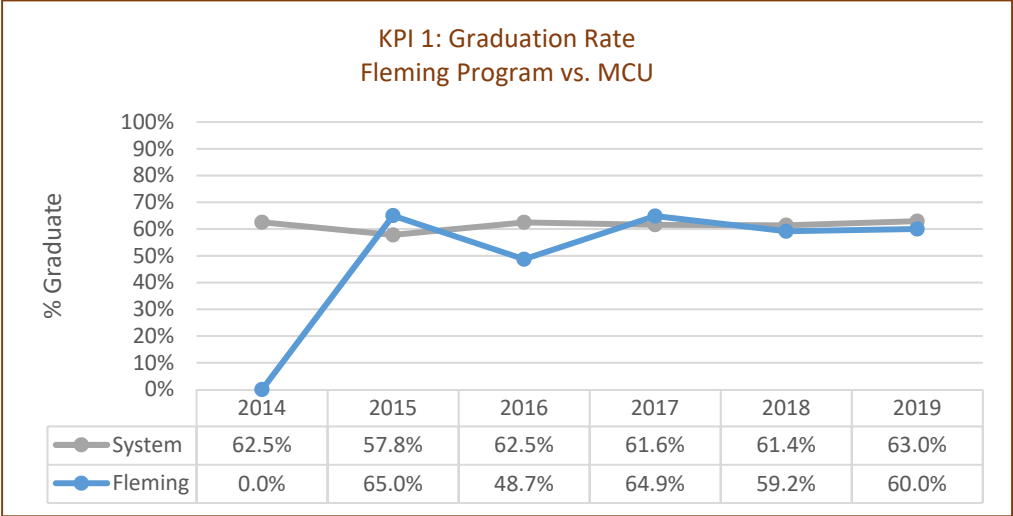
Program Efficiency Review

Select Program	Heating Refrigeration & Air Conditioning - HVT		
Program Code	HVT		
School	TT		
	Fiscal 2017	Fiscal 2018	Fiscal 2019
PER-Tier1 Score	41%	67%	89%
Financial			
Contribution Margin	28%	32%	30%
Net Income	\$ 386,325	\$ 462,192	\$ 453,483
Total Revenue	\$ 1,362,492	\$ 1,432,825	\$ 1,494,469
Total Cost	\$ 976,167	\$ 970,634	\$ 1,040,986
KPI			
Student Satisfaction pgm	80%	77%	91%
Student Satisfaction teaching	61%	71%	84%
Graduate Employment (overall)	81%	95%	93%
Graduate Satisfaction Pgm	72%	74%	92%
Semester 1 Apps & Registrations; All Semester Enrolment			
Applications	325	334	375
Registration	80	91	78
Conversion Rate	25%	27%	21%
Enrollment	213	232	212

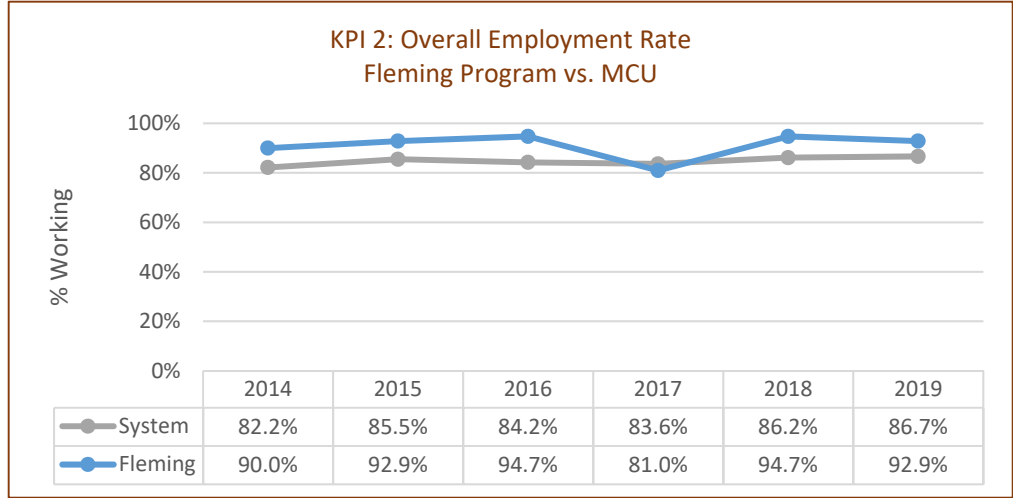
Retention Data



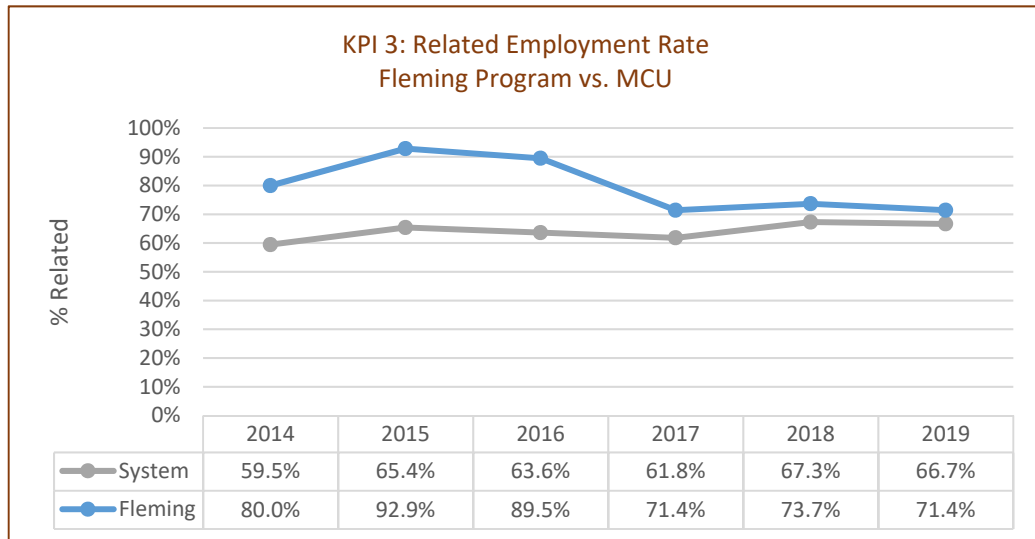
KPI 1: Graduation Rate Fleming Program vs. MCU graph from Program Review: Detailed Analysis of Fleming Program



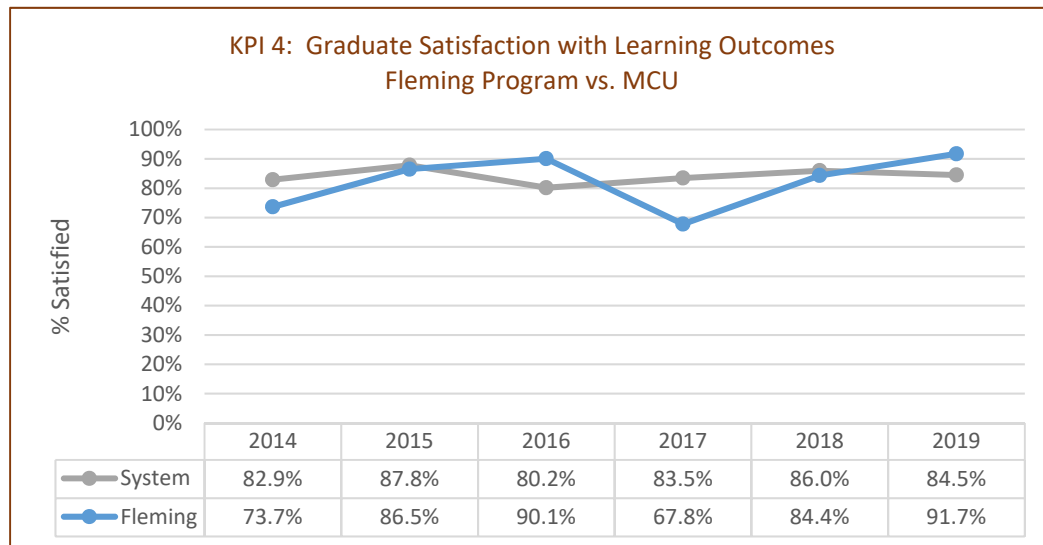
KPI 2, Overall Employment Rate; Fleming vs MCU



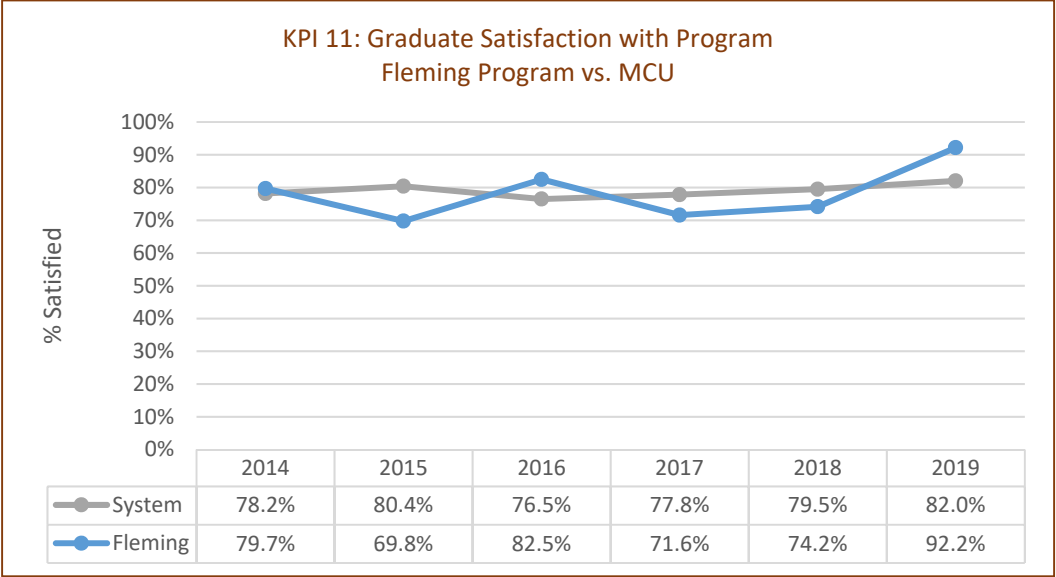
KPI 3, Related Employment Rate; Fleming vs MCU



KPI 4: Graduate Satisfaction with Learning Outcomes Fleming Program vs MCU

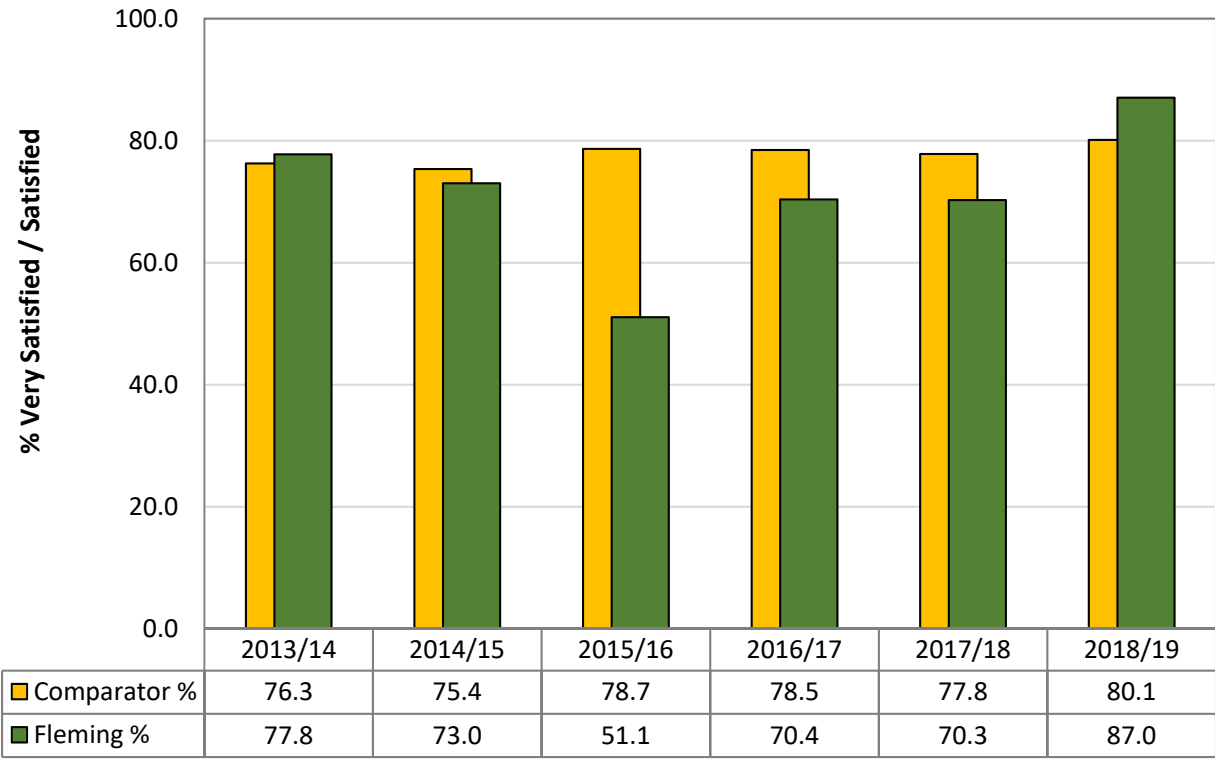


KPI 11: Graduate Satisfaction with Program Fleming Program vs. MCU



Overall KPI Student Satisfaction Capstone (Q13+Q24+Q39+Q49)

**KPI Student Satisfaction: % Satisfied
Fleming Program vs. Comparator**

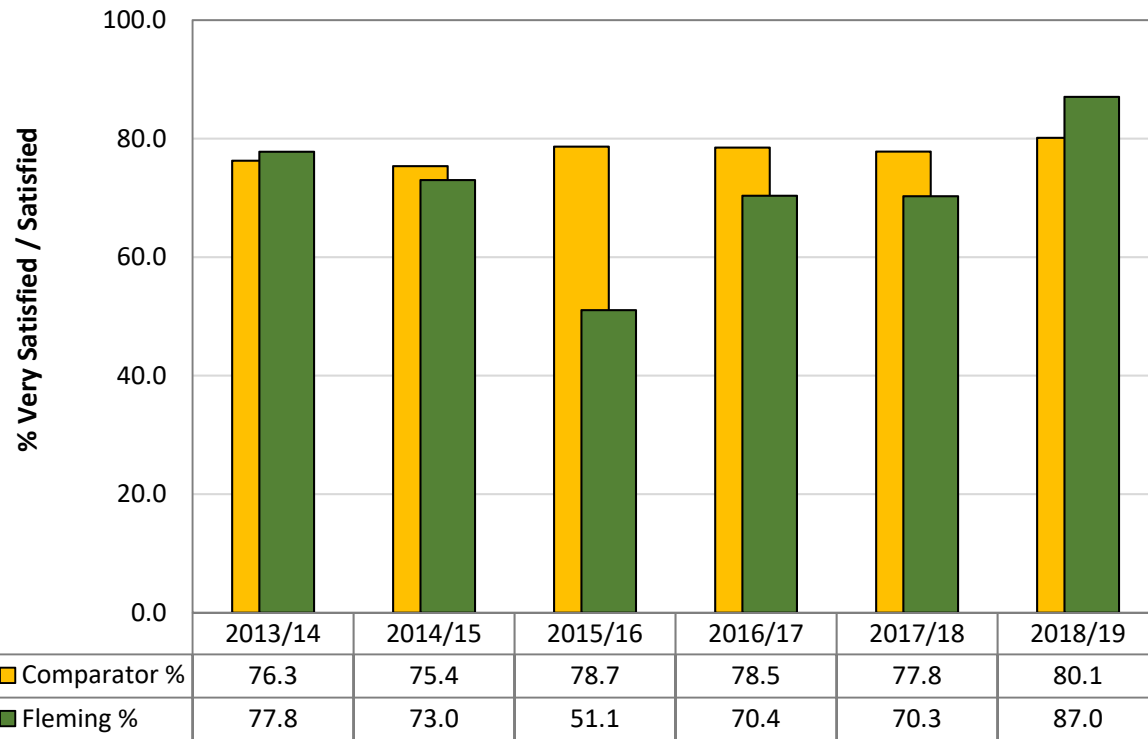


# of Responses						
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Comparator #	691	702	792	776	640	634
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Fleming #	27	63	47	54	37	54

Fleming Program Results by Semester Level													
	% Very Satisfied / Satisfied							# of Responses					
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Other		100.0					Other		1				
Semester 2	58.3	69.8	76.4	71.7	79.5	76.5	Semester 2	27	43	18	23	11	33
Semester 3		60.5	39.7	66.9	55.8	86.9	Semester 3		19	29	31	26	21
Grand Total	58.3	67.5	53.7	69.0	62.8	80.6	Grand Total	27	63	47	54	37	54

Q13 Capstone: Knowledge and Skills – Future Career

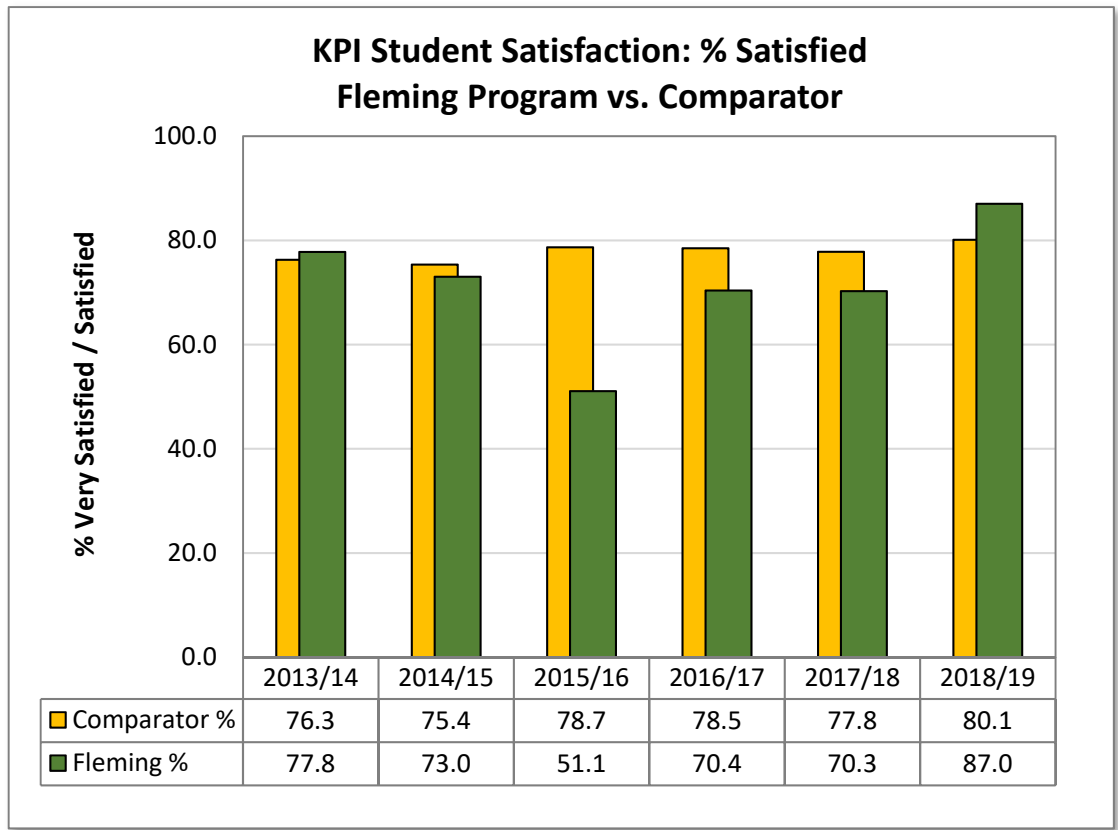
**KPI Student Satisfaction: % Satisfied
Fleming Program vs. Comparator**



# of Responses						
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Comparator #	691	702	792	776	640	634
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Fleming Program Results by Semester Level													
	% Very Satisfied / Satisfied							# of Responses					
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Other		100.0					Other		1				
Semester 2	74.1	76.7	94.4	91.3	100.0	93.9	Semester 2	27	43	18	23	11	33
Semester 3		78.9	31.0	87.1	73.1	100.0	Semester 3		19	29	31	26	21
Grand Total	74.1	77.8	55.3	88.9	81.1	96.3	Grand Total	27	63	47	54	37	54

Q24 Capstone: Learning Experiences – Program Quality



# of Responses						
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Comparator #	691	702	792	776	640	634
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Fleming #	27	63	47	54	37	54

Fleming Program Results by Semester Level												
	% Very Satisfied / Satisfied						# of Responses					
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Other		100.0						1				
Semester 2	77.8	79.1	83.3	69.6	90.9	78.8	27	43	18	23	11	33
Semester 3		57.9	31.0	71.0	61.5	100.0		19	29	31	26	21
Grand Total	77.8	73.0	51.1	70.4	70.3	87.0	27	63	47	54	37	54

Day 10 Enrolment Numbers

N/A

Pre and Co-requisite Courses

See next page

