Fleming College

COLLEGE POLICY: Quality Assurance

Policy ID:	#2-220
Manual Classification:	Board of Governors
Approved by Board of Governors:	January 27, 2016
Effective Date:	September 1, 2019
Next Policy Review Date:	2024
Administrative Contact for Policy Interpretation:	Office of the President
Linked to an Operating Procedure:	No

Policy Statement

Under the direction and guidance of the Board of Governors, Fleming College is committed to implementing and maintaining comprehensive quality assurance processes that meet or exceed all quality standards set by Ontario College Quality Assurance Service (OCQAS).

Purpose

The purpose of this policy is to ensure that Fleming College, through institutional quality assurance and implementation processes, continuously improves operations and provides high quality credentials and educational experiences.

Scope

This policy applies to all governance, policies, operational processes, credentials, and services at Fleming College.

Definitions/Acronyms

Quality Assurance: is the mechanism used to assure and measure the level of or existence of quality. In Ontario, publically funded colleges adhere to provincial quality standards developed by the Ontario College Quality Assurance Service, which provides credential validation, quality audits of College operations, and institutional accreditation.

Quality: the degree of excellence to which performance standards are met or exceeded.

College Quality Assurance Audit Process (CQAAP): an institutional-level process that involves the regular and cyclical review of each college's quality assurance mechanisms. The standards provide the framework for Ontario's colleges in assessing the extent to which their quality assurance mechanisms meet the established standards. Its purpose is developmental and its intent is to ensure continual improvement.

Program Quality Assurance (PQA): is the process for the ongoing formative and summative evaluation of College programs, which aligns with standards of Ontario College Quality Assurance Service (OCQAS). PQA promotes institutional learning and renewal, guides decision-making, engages stakeholders and supports constructive governance by the Board of Governors. Mechanisms of program quality assurance include program review, program mix analysis and new program development.

Operational Quality Assurance: is the process for the ongoing formative and summative evaluation of College operations, including governance, policy development, operational processes and services.

1.0 General Principles

1.1 Ultimate responsibility and oversight for ensuring quality assurance processes at Fleming College resides with the Board of Governors.

1.2 Fleming College is committed to provide accountability to our students, the Board of Governors, the Ministry responsible for post-secondary education, and to the communities that we serve.

1.3 Under the direction and guidance of the Board of Governors, Fleming College is committed to:

    1.3.1 Continuous improvement by incorporating quality assurance into all operations, professional development, plans, and practices.

    1.3.2 Implementing comprehensive, evidence-based approaches to decision-making across the institution including program planning, data analytics, and stakeholder engagement.

    1.3.3 Completing regular, reflective, integrated and transparent review of all mechanisms, operations, policies, and procedures across the institution.

    1.2.4 Achieving and maintaining institutional-level excellence through the College Quality Assurance Audit Process (CQAAP) as established by the Ontario College Quality Assurance Service and consistent with the College Mission, Values, and Strategic Plan.

Related Documents

- Fleming College Strategic Plan 2019-2024
- Fleming College Academic Plan 2019-2024
- College Policy #2-213, Program Quality Assurance

Appendices

N/A

History of Amendments/Reviews

Section(s)		Comments
New Policy	Created 1994	
Revised	June 2019	Approved by the Board of Governors